

Redmine - Defect #19740

"Truncate emails after one of these lines" setting is not working

2015-04-29 16:51 - Deoren Moor

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:	3.1.0	Affected version:	3.0.2
Resolution:	Fixed		
Description			
<p>This may be related to the problem reported on #19737, but along with the improper handling of Outlook emails the Truncate option doesn't appear to be working. I've tested using Outlook emails, Exchange webmail and Mozilla Thunderbird.</p> <p>So far the Truncate option is respected when:</p> <ul style="list-style-type: none">- Using Outlook and responding after converting to Plaintext- Using Exchange web and leaving in HTML format- Using Exchange web and converting to Plaintext- Using Mozilla Thunderbird and leaving in HTML format- Using Mozilla Thunderbird and converting to Plaintext <p>So far the problem appears to be limited to Outlook email replies in HTML format.</p>			
Related issues:			
Related to Redmine - Feature # 16962: Better handle html-only emails		Closed	
Related to Redmine - Defect # 12025: rake receive_pop3 is stripping formattin...		Closed	
Related to Redmine - Defect # 15716: Scraped emails include CSS from HTML emails		Closed	

History

#2 - 2015-04-29 17:10 - Toshi MARUYAMA

- Related to Feature #16962: Better handle html-only emails added

#3 - 2015-04-29 18:13 - Toshi MARUYAMA

- Related to Defect #12025: rake receive_pop3 is stripping formatting and new lines added

#4 - 2015-04-29 18:17 - Toshi MARUYAMA

#16962#note-25

#5 - 2015-04-29 18:29 - Toshi MARUYAMA

- Related to Defect #15716: Scraped emails include CSS from HTML emails added

#6 - 2015-06-16 01:50 - Deoren Moor

This looks to be resolved as of r14313 (#16962). I manually back-ported the changes from r14312:r14313 (and the entire app/models/mail_handler.rb file) to a 3.0.3 installation and it appears that emails are being properly truncated now.

#7 - 2015-07-14 02:13 - Toshi MARUYAMA

- Status changed from New to Closed

- *Target version set to 3.1.0*
- *Resolution set to Fixed*

Thank you for your feedback.