

Redmine - Defect #19788

An error occurred while sending mail (535 Incorrect authentication data )

2015-05-08 10:00 - Srinivas P

|                 |                     |                   |           |
|-----------------|---------------------|-------------------|-----------|
| Status:         | Closed              | Start date:       |           |
| Priority:       | High                | Due date:         |           |
| Assignee:       |                     | % Done:           | 0%        |
| Category:       | Email notifications | Estimated time:   | 0.00 hour |
| Target version: |                     | Affected version: | 2.4.2     |
| Resolution:     | Invalid             |                   |           |

**Description**

Hi Team , When i click the send test mail using my admin ID am getting the below error  
An error occurred while sending mail (535 Incorrect authentication data );  
Please help me on this.  
My redmine version:redmine-2.4.2-0  
My Configuration.yml file details below:

1. default configuration options for all environments

```
default: # Outgoing emails configuration (see examples above)
email_delivery:
  delivery_method: :smtp
  smtp_settings:
    ##tls: true
    ##enable_starttls_auto: true
    openssl_verify_mode: 'none'
    address: *
    port: 587
    domain:
    authentication: :plain
    user_name: noreply@kovaion.com
    password: **
```

##config.action\_mailer.perform\_deliveries = true

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please help on this.

History

#1 - 2015-05-09 13:48 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use form for questions.