**Redmine - Defect #19821**

**Failed to upgrade to latest Redmine version**

2015-05-12 20:20 - Azim Zakhidov

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
<th>Start date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
<td>% Done:</td>
</tr>
<tr>
<td>Category:</td>
<td>Database</td>
<td>Estimated time:</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
<td>Affected version:</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Invalid</td>
<td>3.0.3</td>
</tr>
</tbody>
</table>

**Description**

We are trying to update from Redmine v2 to latest v3

after running db:migrate scripts we got the errors of the missing users.mail column

we had to comment out the whole db/migrate/20150113213922_remove_users_mail.rb otherwise migration was breaking the redmine

**History**

#1 - 2015-05-13 00:33 - Toshi MARUYAMA

- Category set to Database
- Status changed from New to Closed

I don't know what DB you use.
You need to remove mail column from users table by hand.

source:tags/3.0.3/db/migrate/20150113213922_remove_users_mail.rb#L3

We cannot do anything.
If you have backup and you can reproduce it, please report to Rails team.

#2 - 2015-05-13 21:11 - Azim Zakhidov

- Status changed from Closed to Reopened

Hi Toshi.

May be i was not clear. By executing the migration script that you mention breaks

1. We downloaded and installed the latest version from redmine
2. Restored backup from redmine 2
3. executed migrate
   1. note migrate deleted the user.mail column
4. tried to login got the error. if the migration script mentioned above will be skipped the upgraded installation will work

Processing by AccountController#login as HTML
Parameters: ["utf8"="ä", "authenticity_token"="qcgBEwRb1y6CXRs9L+D5ij+CroUOHcaix+jwscqa71PHER3B8qpHJHgZ0cE8+4kcj13Hi091ZVu6VIKzVv7A==", "back_url"="http://..../login", "username"="_user_", "password"=[FILTERED], "login"="Login Â»"]
Current user: anonymous
Successful authentication for '_user_' from 192.168.*.* at 2015-05-12 17:21:21 UTC
AS t2_r6, 'enumerations'.id AS t3_r0, 'enumerations'.name AS t3_r1, 'enumerations'.position AS t3_r2, 'enumerations'.is_default AS t3_r3, 'enumerations'.type AS t3_r4, 'enumerations'.active AS t3_r5, 'enumerations'.project_id AS t3_r6, 'enumerations'.parent_id AS t3_r7, 'enumerations'.position_name AS t3_r8, 'users'.id AS t4_r0, 'users'.login AS t4_r1, 'users'.password AS t4_r2, 'users'.firstname AS t4_r3, 'users'.lastname AS t4_r4, 'users'.mail AS t4_r5, 'users'.admin AS t4_r6, 'users'.status AS t4_r7, 'users'.last_login AS t4_r8, 'users'.language AS t4_r9, 'users'.auth_source_id AS t4_r10, 'users'.created_on AS t4_r11, 'users'.updated_on AS t4_r12, 'users'.type AS t4_r13, 'users'.identity_url AS t4_r14, 'users'.mail_notification AS t4_r15, 'users'.salt AS t4_r16 FROM `issues` INNER JOIN `projects` ON `projects`.id = `issues`.project_id LEFT OUTER JOIN `trackers` ON `trackers`.id = `issues`.tracker_id LEFT OUTER JOIN `enumerations` ON `enumerations`.id = `issues`.priority_id AND `enumerations`.type IN ('IssuePriority') LEFT OUTER JOIN `users` ON `users`.id = `issues`.assigned_to_id WHERE (((projects.status <> 9 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='issue_tracking')) AND ((projects.is_public = 1 AND ((issues.is_private = 0 OR issues.author_id = 37 OR issues.assigned_to_id IN (37,34,35,72)))) OR (projects.id IN (2,8,19,20,26) AND ((issues.is_private = 0 OR issues.author_id = 37 OR issues.assigned_to_id IN (37,34,35,72)))) OR (projects.id IN (2,8,20) AND ((issues.is_private = 0 OR issues.author_id = 37 OR issues.assigned_to_id IN (37,34,35,72)))) OR (projects.id IN (18,20,24,26) AND ((issues.is_private = 0 OR issues.author_id = 37 OR issues.assigned_to_id IN (37,34,35,72)))) OR (projects.id IN (20) AND ((issues.is_private = 0 OR issues.author_id = 37 OR issues.assigned_to_id IN (37,34,35,72)))))))) AND `issues`.project_id IN (8, 18, 20, 19, 26, 2, 24) AND ((start_date>='2015-05-10' and start_date<='2015-05-16') or (due_date>='2015-05-10' and due_date<='2015-05-16')): 1: <h3><%= l(:label_calendar) %></h3> 2: 3: <% calendar = Redmine::Helpers::Calendar.new(Date.today, current_language, :week) 4: calendar.events = calendar_items(calendar.startdt, calendar.enddt) %> 5: 6: <%= render :partial => 'common/calendar', :locals => {calendar => calendar } %>
app/helpers/my_helper.rb:27:in `calendar_items'
app/views/my/blocks/_calendar.html.erb:4:in `_app_views_my_blocks__calendar_html.erb__376071753583276390_37816420'
app/views/my/page.html.erb:11:in `block in _app_views_my_page_html.erb__3855367182213369000_70030794868640'
app/views/my/page.html.erb:8:in `each'
app/views/my/page.html.erb:8:in `_app_views_my_page_html.erb__3855367182213369000_70030794868640'

#3 - 2015-05-23 09:12 - Jean-Philippe Lang
- Status changed from Reopened to Closed
- Resolution set to Invalid

This error shows that you didn't properly stop and restart your Redmine server.

Keeping the users.mail column will trigger other errors now or in the future, please don't skip migrations. Just make sure that you restart your Redmine server.