

Redmine - Defect #20064

Cannot create or edit users

2015-06-10 12:28 - Travis Starke

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Hi,			
I have just installed redmine on a fresh ubuntu 15.04 x64 server.			
When I try to create new users by clicking on the new user link, I get an Internal Error page.			
The production.log shows the following:			
Started GET "/redmine/users/new" for 10.0.0.205 at 2015-06-03 09:42:50 +0200			
Processing by UsersController#new as HTML			
Current user: admin (id=1)			
Rendered users/_mail_notifications.html.erb (7.2ms)			
Rendered users/_preferences.html.erb (82.0ms)			
Rendered users/_form.html.erb (224.0ms)			
Rendered users/new.html.erb within layouts/admin (247.8ms)			
Completed 500 Internal Server Error in 257ms			
NoMemoryError (failed to allocate memory):			
lib/redmine/views/labelled_form_builder.rb:42:in `time_zone_select'			
app/views/users/_preferences.html.erb:3:in `block in app_views_users_preferences_html_erb___1748119273592504295_73151720'			
app/helpers/application_helper.rb:1051:in `labelled_fields_for'			
app/views/users/_preferences.html.erb:1:in `_app_views_users_preferences_html_erb___1748119273592504295_73151720'			
app/views/users/_form.html.erb:50:in `_app_views_users_form_html_erb_289902795039997432_72080440'			
app/views/users/new.html.erb:4:in `block in app_views_users_new_html_erb___1177077495837321045_72013680'			
app/helpers/application_helper.rb:1044:in `labelled_form_for'			
app/views/users/new.html.erb:3:in `_app_views_users_new_html_erb___1177077495837321045_72013680'			
Any help would be appreciated please. Thanks			

History

#1 - 2015-06-10 12:33 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Travis Starke wrote:

NoMemoryError (failed to allocate memory):

#2 - 2015-06-10 12:38 - Toshi MARUYAMA

I think your TZ problem.

<https://github.com/tzinfo/tzinfo/issues/30>

#3 - 2015-06-10 12:41 - Toshi MARUYAMA

Forum: [Cannot create users](#)