

## Redmine - Defect #20064

### Cannot create or edit users

2015-06-10 12:28 - Travis Starke

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Accounts / authentication	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Hi,</p> <p>I have just installed redmine on a fresh ubuntu 15.04 x64 server.</p> <p>When I try to create new users by clicking on the new user link, I get an Internal Error page.</p> <p>The production.log shows the following:</p> <pre>Started GET "/redmine/users/new" for 10.0.0.205 at 2015-06-03 09:42:50 +0200 Processing by UsersController#new as HTML Current user: admin (id=1) Rendered users/_mail_notifications.html.erb (7.2ms) Rendered users/_preferences.html.erb (82.0ms) Rendered users/_form.html.erb (224.0ms) Rendered users/new.html.erb within layouts/admin (247.8ms) Completed 500 Internal Server Error in 257ms</pre> <p>NoMemoryError (failed to allocate memory): lib/redmine/views/labelled_form_builder.rb:42:in `time_zone_select' app/views/users/_preferences.html.erb:3:in `block in app_views_users_preferences_html_erb___1748119273592504295_73151720' app/helpers/application_helper.rb:1051:in `labelled_fields_for' app/views/users/_preferences.html.erb:1:in `_app_views_users_preferences_html_erb___1748119273592504295_73151720' app/views/users/_form.html.erb:50:in `_app_views_users_form_html_erb_289902795039997432_72080440' app/views/users/new.html.erb:4:in `block in app_views_users_new_html_erb___1177077495837321045_72013680' app/helpers/application_helper.rb:1044:in `labelled_form_for' app/views/users/new.html.erb:3:in `_app_views_users_new_html_erb___1177077495837321045_72013680'</p> <p>Any help would be appreciated please. Thanks</p>			

#### History

##### #1 - 2015-06-10 12:33 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Travis Starke wrote:

NoMemoryError (failed to allocate memory):

##### #2 - 2015-06-10 12:38 - Toshi MARUYAMA

I think your TZ problem.  
<https://github.com/tzinfo/tzinfo/issues/30>

##### #3 - 2015-06-10 12:41 - Toshi MARUYAMA

Forum: [Cannot create users](#)