

Redmine - Defect #20280

Disfunct admin, issues, gantt after upgrade Error 500

2015-07-09 14:43 - Tron Trooner

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	3.0.0

Description

Hi,

I have upgraded my redmine installation (posgresql->redmine->thin->nginx) to the new debian stable version which is now 3.0~20140825-5.

Since then I can not open the above pages in any redmine project without getting a 500 error. I have tried upgrading the database again, reconfiguring the package, accessing redmine w/o the reverse proxy and I was unable to fix the problem or to find the same bug anywhere else in the internets (nor on this site) so I open a new bug here:

production.log gives me:

```
Processing AdminController#index (for xxx.xxx.xxx.xxx at 2015-07-09 14:39:42) [GET]
Parameters: {"controller"=>"admin", "action"=>"index"}
```

```
Processing ApplicationController#index (for xxx.xxx.xxx.xxx at 2015-07-09 14:39:42) [GET]
Parameters: {"controller"=>"admin", "action"=>"index"}
```

```
/!\ FAILSAFE /!\ 2015-07-09 14:39:42 +0200
```

```
Status: 500 Internal Server Error
```

```
cannot load such file -- action_view/template_error
```

```
 /usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:81:in `block in log_error'
 /usr/lib/ruby/vendor_ruby/active_support/deprecation.rb:44:in `silence'
 /usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:80:in `log_error'
 /usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:142:in `rescue_action_without_handler'
 /usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:74:in `rescue_action'
 /usr/lib/ruby/vendor_ruby/action_controller/base.rb:532:in `process'
 /usr/lib/ruby/vendor_ruby/action_controller/filters.rb:606:in `process_with_filters'
 /usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:65:in `call_with_exception'
 /usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:90:in `rescue in dispatch'
 /usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:96:in `dispatch'
 /usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:121:in `_call'
 /usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:130:in `block in build_middleware_stack'
 /usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `call'
 /usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `block in call'
 /usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/query_cache.rb:34:in `cache'
 /usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:9:in `cache'
 /usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:28:in `call'
 /usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/connection_pool.rb:361:in `call'
 /usr/lib/ruby/vendor_ruby/action_controller/string_coercion.rb:25:in `call'
 /usr/lib/ruby/vendor_ruby/rack/head.rb:9:in `call'
 /usr/lib/ruby/vendor_ruby/rack/methodoverride.rb:21:in `call'
 /usr/lib/ruby/vendor_ruby/action_controller/params_parser.rb:15:in `call'
 /usr/lib/ruby/vendor_ruby/action_controller/session/cookie_store.rb:99:in `call'
 /usr/lib/ruby/vendor_ruby/action_controller/failsafe.rb:26:in `call'
 /usr/lib/ruby/vendor_ruby/rack/lock.rb:15:in `call'
 /usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:106:in `call'
 /usr/lib/ruby/vendor_ruby/rack/adapters/rails.rb:69:in `call'
 /usr/lib/ruby/vendor_ruby/thin/connection.rb:80:in `block in pre_process'
 /usr/lib/ruby/vendor_ruby/thin/connection.rb:78:in `catch'
```

```

/usr/lib/ruby/vendor_ruby/thin/connection.rb:78:in `pre_process'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:53:in `process'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:38:in `receive_data'
/usr/lib/ruby/vendor_ruby/eventmachine.rb:257:in `run_machine'
/usr/lib/ruby/vendor_ruby/eventmachine.rb:257:in `run'
/usr/lib/ruby/vendor_ruby/thin/backends/base.rb:61:in `start'
/usr/lib/ruby/vendor_ruby/thin/server.rb:159:in `start'
/usr/lib/ruby/vendor_ruby/thin/controllers/controller.rb:86:in `start'
/usr/lib/ruby/vendor_ruby/thin/runner.rb:185:in `run_command'
/usr/lib/ruby/vendor_ruby/thin/runner.rb:151:in `run!'
/usr/bin/thin:6:in `<main>'

```

...when I try to open the admin page.
The error on the other pages is basically the same:

Processing GanttsController#show (for xxx.xxx.xxx.xxx at 2015-07-09 14:40:59) [GET]

Parameters: {"controller"=>"gantts", "action"=>"show", "project_id"=>"ox"}

Rendering template within layouts/base

Rendering gantts/show

Processing ApplicationController#show (for xxx.xxx.xxx.xxx at 2015-07-09 14:40:59) [GET]

Parameters: {"controller"=>"gantts", "action"=>"show", "project_id"=>"ox"}

/*! FAILSAFE */! 2015-07-09 14:40:59 +0200

Status: 500 Internal Server Error

cannot load such file -- action_view/template_error

```

/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:81:in `block in log_error'
/usr/lib/ruby/vendor_ruby/active_support/deprecation.rb:44:in `silence'
/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:80:in `log_error'
/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:142:in `rescue_action_without_handler'
/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:74:in `rescue_action'
/usr/lib/ruby/vendor_ruby/action_controller/base.rb:532:in `process'
/usr/lib/ruby/vendor_ruby/action_controller/filters.rb:606:in `process_with_filters'
/usr/lib/ruby/vendor_ruby/action_controller/rescue.rb:65:in `call_with_exception'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:90:in `rescue in dispatch'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:96:in `dispatch'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:121:in `_call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:130:in `block in build_middleware_stack'

```

```

ack'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `call'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:29:in `block in call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/query_cache.rb:34:in `cache'
he'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:9:in `cache'
/usr/lib/ruby/vendor_ruby/active_record/query_cache.rb:28:in `call'
/usr/lib/ruby/vendor_ruby/active_record/connection_adapters/abstract/connection_pool.rb:361:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/string_coercion.rb:25:in `call'
/usr/lib/ruby/vendor_ruby/rack/head.rb:9:in `call'
/usr/lib/ruby/vendor_ruby/rack/methodoverride.rb:21:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/params_parser.rb:15:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/session/cookie_store.rb:99:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/failsafe.rb:26:in `call'
/usr/lib/ruby/vendor_ruby/rack/lock.rb:15:in `call'
/usr/lib/ruby/vendor_ruby/action_controller/dispatcher.rb:106:in `call'
/usr/lib/ruby/vendor_ruby/rack/adapters/rails.rb:69:in `call'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:80:in `block in pre_process'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:78:in `catch'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:78:in `pre_process'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:53:in `process'
/usr/lib/ruby/vendor_ruby/thin/connection.rb:38:in `receive_data'
/usr/lib/ruby/vendor_ruby/eventmachine.rb:257:in `run_machine'
/usr/lib/ruby/vendor_ruby/eventmachine.rb:257:in `run'
/usr/lib/ruby/vendor_ruby/thin/backends/base.rb:61:in `start'
/usr/lib/ruby/vendor_ruby/thin/server.rb:159:in `start'
/usr/lib/ruby/vendor_ruby/thin/controllers/controller.rb:86:in `start'
/usr/lib/ruby/vendor_ruby/thin/runner.rb:185:in `run_command'

```

```
/usr/lib/ruby/vendor_ruby/thin/runner.rb:151:in `run!'  
/usr/bin/thin:6:in `'
```

I'm very disappointed that an upgrade in debian "stable" now caused this instability but what can you do right?

Postgresql version: 9.4/main

Ruby version: ruby 2.1.5p273 (2014-11-13) [x86_64-linux-gnu]

Rails version: Rails 4.1.8

...and I have no plugins installed.

Please help me, and if you require any further data, please let me know and I will post it here.

History

#1 - 2015-07-09 14:56 - Toshi MARUYAMA

- *Category deleted (Administration)*
- *Status changed from New to Closed*
- *Resolution set to Invalid*

Please contact debian team.

I don't know what "3.0~20140825-5" is.

#2 - 2015-07-09 14:59 - Toshi MARUYAMA

Redmine [3.0.0](#) release date is 2015-02-19.

[source:tags/3.0.0/doc/CHANGELOG#L7](https://source.ruby-lang.org/en/3.0.0/doc/CHANGELOG#L7)