# Redmine - Patch #2059

## broken subject when submitting issue via email written in japanese

2008-10-21 14:00 - Go MAEDA

Status:	Closed	Start date:	2008-10-21
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			

## Description

TMail class in ActionMailer::Base decodes subject to ISO-2022-JP when the subject is written in Japanese. But it should be utf8 when set to issue.subject. As a result, we get broken subject like the attached picture.

#### Associated revisions

#### Revision 1990 - 2008-11-07 18:27 - Jean-Philippe Lang

Fixed: broken subject when submitting issue via email written in japanese (Patch #2059 by Go MAEDA).

#### History

#### #1 - 2008-11-07 18:27 - Jean-Philippe Lang

- Status changed from New to Closed

Patch applied in <u>r1990</u>. Thanks.

#### #2 - 2009-09-24 07:24 - Nobuhiro IMAI

- File mail\_hander\_broken\_attachment\_filename.diff added
- Status changed from Closed to Reopened

The same problem is on the filename of attachment files. Attached patch fixes this in a similar way to mail\_hander\_broken\_subject.diff.

However, I wonder where the String#toutf8 method came from. Only kconv.rb (bundled in Ruby 1.8 series) defines String#toutf8, and Redmine does not require this library, as far as I know.

Just in case, toutf8 from kconv uses nkf internally, NKF.nkf decodes MIME encoded string automatically.

```
>> NKF.nkf("-w", "=?iso-2022-jp?B?GyRCJCIkJCQmJCgkKhsoQg==?=")
=> "00000"
>> "=?iso-2022-jp?B?GyRCJCIkJCQmJCgkKhsoQg==?=".toutf8
=> "00000"
>> NKF.nkf("-w", "=?utf-8?Q?=E3=81=82=E3=81=84=E3=81=86=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=E3=81=88=
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#### #3 - 2009-10-07 18:00 - Ignacio Carrera

@Nobuhiro, please read #3717 (my comment specifically).

This change broke other non-JP and non-English encodings, plus I believe that TMail was handling your subject correctly (the problem may lie elsewhere).

-- nachokb

#### #4 - 2009-10-19 17:32 - Ignacio Carrera

Ignacio Carrera wrote:

@Nobuhiro, please read #3717 (my comment specifically).

This change broke other non-JP and non-English encodings, plus I believe that TMail was handling your subject correctly (the problem may lie

elsewhere).

-- nachokb

Jean Philippe seems to have fixed it in sandbox some months ago ...

#### #5 - 2011-11-28 05:07 - Mischa The Evil

- Category set to Email receiving

### #6 - 2015-04-29 12:08 - Toshi MARUYAMA

- Related to deleted (Defect #4608: Mail attachment name encoding is incorectly handled)

### #7 - 2015-04-29 12:09 - Toshi MARUYAMA

Original issue is fixed. <u>#2059#note-2</u> is duplicate of <u>#4608</u>.

## #8 - 2015-04-29 12:09 - Toshi MARUYAMA

- Status changed from Reopened to Closed

# Filesbroken\_subject.png28.6 KB2008-10-21Go MAEDAmail\_hander\_broken\_subject.diff628 Bytes2008-10-21Go MAEDAmail\_hander\_broken\_attachment\_filename.diff543 Bytes2009-09-24Nobuhiro IMAI