

CHROME, Using Scroll Wheel for Multi-select List Custom Fields is not User-Friendly

2015-09-28 22:41 - James H

Status:	New	Start date:	
Priority:	Low	Due date:	
Assignee:		% Done:	0%
Category:	UI	Estimated time:	0.00 hour
Target version:		Affected version:	3.0.3
Resolution:			

Description

General Background:

I have created several custom fields that are of the "List" type. I have enabled multiple selections for them and so when I use them in an issue, they look like a scroll-able box with a list of options.
The box does not behave in a user-friendly way when using Chrome. This applies to Chrome Browser only, Firefox and IE seems to be okay...

Problem Description:

The box itself shows 4 options at a time with a vertical scrollbar to the right. When there are a lot more than 4 available options, you are required to scroll through the list.
Currently, when you **click on the scrollbar arrows** (up or down) it scrolls through about **2 lines at a time**. This is okay.
On the other hand, when you use the **mousewheel** to scroll through the list, it looks like it scrolls through about **6 lines at a time**. This is NOT OKAY because it tends to completely skip through 2 of the options and I never see them until I click on the arrows to scroll.

On other browsers, the scrollwheel scrolls through 3 lines at a time (the normal default for mouse wheel) as expected, which is Okay.