

Redmine - Defect #20950

Ldap User not able to login.

2015-10-09 12:08 - Vijay Kumar

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	LDAP	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.2
Resolution:			
<div>Description</div> <p>Hi Team,</p> <p>I have a running redmine server on aws. Redmine is integrated with AD all the users are able to login where as one user is not able to login. he gets a message either username or password is incorrect.</p> <p>Started POST "/login" for 212.118.209.196 at 2015-10-09 07:40:22 +0000 Processing by AccountController#login as HTML \$=>"https://redmine.weh.com/", "username"=>"burkhart-michael", "password"=>"[FILTERED]", "login"=>"Anmelden »"} Current user: anonymous Failed login for 'burkhart-michael' from 212.118.209.196 at 2015-10-09 07:40:22 UTC Rendered account/login.html.erb within layouts/base (1.7ms) Rendered plugins/scrum/app/views/scrum_hooks/_head.html.erb (0.7ms) Completed 200 OK in 284.4ms (Views: 9.0ms ActiveRecord: 1.0ms) Started GET "/plugin_assets/scrum/javascripts/scrum.js" for 212.118.209.196 at 2015-10-09 07:40:22 +0000</p> <p>This is the error message in the production.log</p> <p>I am not sure why he is not able to login where as rest of the users are able to login.</p> <p>Regards, Vijay</p>			

History

#1 - 2015-10-09 14:43 - Toshi MARUYAMA

- Status changed from New to Closed
- Priority changed from Urgent to Normal

Please use forum for questions and try without plugins.