

## Redmine - Defect #21038

### Internal error with the Knowledgebase plugin

2015-10-21 14:05 - Didier HONORE

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.1.1
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>I have installed the knowledgebase plugin and when I try to access the plugin I get :</p> <p>Internal error</p> <p>An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance.</p> <p>If you are the Redmine administrator, check your log files for details about the error.</p> <p>in the log file, I see:</p> <p>Started GET "/projects/ovh-linux-server-ns344361-ip-94-23-250-eu/knowledgebase/articles" for 77.158.75.212 at 2015-10-21 14:02:45 +0200 Processing by ArticlesController#index as HTML Parameters: {"project_id"=&gt;"ovh-linux-server-ns344361-ip-94-23-250-eu"} Current user: dhonore (id=7) Mysql2::Error: Table 'redmine_31.taggings' doesn't exist: SHOW FULL FIELDS FROM `taggings` Completed 500 Internal Server Error in 12ms (ActiveRecord: 3.1ms)</p> <p>ActiveRecord::StatementInvalid (Mysql2::Error: Table 'redmine_31.taggings' doesn't exist: SHOW FULL FIELDS FROM `taggings`): lib/redmine/sudo_mode.rb:63:in `sudo_mode'</p> <p>what can I do?</p> <p>Thanks</p> <p>Didier</p>			

### History

#### #1 - 2015-10-21 14:10 - Go MAEDA

- Status changed from New to Closed
- Priority changed from High to Normal
- Resolution set to Invalid

Probably the error cause by the plugin.  
Please contact the author of the plugin.