

## Redmine - Defect #21222

### ActiveRecord::StatementInvalid when trying to update user\_setup

2015-11-12 11:53 - Serghei Zagorinyak

<b>Status:</b>	New	<b>Start date:</b>											
<b>Priority:</b>	Normal	<b>Due date:</b>											
<b>Assignee:</b>		<b>% Done:</b>	0%										
<b>Category:</b>	Database	<b>Estimated time:</b>	0.00 hour										
<b>Target version:</b>		<b>Affected version:</b>	2.5.0										
<b>Resolution:</b>													
<b>Description</b>													
<p>From time to time Redmine begins to fail every request with this error:</p> <p>Started GET "/redmine/issues/78317" for 172.23.24.178 at 2015-11-12 13:03:15 +0300 Processing by IssuesController#show as HTML Parameters: {"id"=&gt;"38317"} Completed 500 Internal Server Error in 2.0ms ActiveRecord::StatementInvalid (TinyTds::Error: Attempt to initiate a new Adaptive Server operation with results pending: EXEC sp_executesql N'SELECT MAX([settings].[updated_on]) AS max_id FROM [settings] '): app/models/setting.rb:226:in `check_cache' app/controllers/application_controller.rb:97:in `user_setup'</p> <p>So every action that requires update of user_setup fails with this error. This situation is barely reproducible and occurs as often as once in a few months making it absolutely impossible to use Redmine till it is restarted.</p> <p>Environment setting are the following:</p> <table><tr><td>Redmine version</td><td>2.5.0.stable</td></tr><tr><td>Ruby version</td><td>2.1.5-p273 (2014-11-13) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>3.2.17</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>SQLServer</td></tr></table>				Redmine version	2.5.0.stable	Ruby version	2.1.5-p273 (2014-11-13) [x86_64-linux]	Rails version	3.2.17	Environment	production	Database adapter	SQLServer
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