Redmine - Defect #21222

ActiveRecord::StatementInvalid when trying to update user_setup

2015-11-12 11:53 - Serghei Zagorinyak

Status: New Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Database Estimated time: 0.00 hour

Target version:

Resolution: Affected version: 2.5.0

Description

From time to time Redmine begins to fail every request with this error:

Started GET "/redmine/issues/78317" for 172.23.24.178 at 2015-11-12

13:03:15 +0300

Processing by IssuesController#show as HTML

Parameters: {"id"=>"38317"}

Completed 500 Internal Server Error in 2.0ms

ActiveRecord::StatementInvalid (TinyTds::Error: Attempt to initiate a new Adaptive Server operation with results pending: EXEC sp_execut esql N'SELECT MAX([settings].[updated_on]) AS max_id FROM [settings]

app/models/setting.rb:226:in `check cache'

app/controllers/application controller.rb:97:in `user setup'

So every action that requires update of user_setup failes with this error. This situation is barely reproducible and occurs as often as once in a few months making it absolutely impossible to use Redmine till it is restarted.

Environment setting are the following:

Redmine version 2.5.0.stable

Ruby version 2.1.5-p273 (2014-11-13) [x86_64-linux]

Rails version 3.2.17
Environment production
Database adapter SQLServer

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