

Redmine - Defect #2123

Incoming Emails Overrides

2008-11-01 20:59 - Steven Lu

Status:	Closed	Start date:	2008-11-01
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Cant reproduce		
Description			
There is an issue when overriding the Tracker when sending an email to Redmine.			
I have qmail set correctly to deliver mail to the script with tracker and status overridden.			
However, when I send an email to it such as:			
Project: XXXXX			
Tracker: XXXXX			
It will override the project but not the tracker.			

History

#1 - 2008-11-09 13:09 - Jean-Philippe Lang

I have qmail set correctly to deliver mail to the script with tracker and status overridden.

What method do you use to deliver the email to Redmine ?
Can you give your configuration/command line please ?

#2 - 2008-11-09 15:55 - Steven Lu

I'm using it direct, here is my command line:

```
| /opt/redmine/extra/mail_handler/rdm-mailhandler.rb --url https://redmine.burst-dev.com --key xxxxxxxxxx --allow-override tracker,priority,status,project
```

I think its how it parses the email though because some lines are in the pre code.

#3 - 2008-11-09 16:06 - Jean-Philippe Lang

Possible problems:

- the requested tracker is not associated to your project
- tracker name case (could be case sensitive if you use postgresql ?)

#4 - 2009-03-07 13:50 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Cant reproduce