

## Redmine - Defect #21458

### LDAP account creation fails when first name/last name contain umlaut

2015-12-08 13:36 - int redmine

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	LDAP	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.2.0
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
I get an Internal error			
An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance. If you are the Redmine administrator, check your log files for details about the error.			
during account creation on first time login by LDAP. This is caused by umlauts (äöüß...) in first name/last name			
Account creation through standard register procedure is working, when first name/last name contain umlauts.			
<b>Related issues:</b>			
Is duplicate of Redmine - Defect #21453: LDAP account creation fails when fir...			<b>Closed</b>

#### History

##### #1 - 2015-12-08 13:41 - int redmine

For additional information, I am using Active Directory as LDAP with this configuration:

Name: domain.local

Host: srv.domain.local

Port: 636 x LDAPS

Account: [\\$login@vision.local](#)

Base DN: OU=Benutzer,DC=domain,DC=local

LDAP filter

(&(objectClass=user)(memberOf=cn=Mitarbeiter,cn=Users,dc=domain,dc=local))

x On-the-fly user creation

Attributes

Login attribute: sAMAccountName

Firstname attribute: givenName

Lastname attribute: sN

Email attribute: mail

##### #2 - 2015-12-08 14:44 - Toshi MARUYAMA

- Category set to LDAP

- Status changed from New to Closed

- Resolution set to Duplicate

Duplicate of [#21453](#).

Try [#21453#note-4](#).

##### #3 - 2015-12-08 14:44 - Toshi MARUYAMA

- Is duplicate of Defect #21453: LDAP account creation fails when first name/last name contain non ASCII added