Redmine - Defect #21464

List issues

2015-12-09 12:13 - Daniel Müller

Status:
Closed
Start date:

Priority:
Normal
Due date:

Assignee:
% Done:
0%

Category:
Issues
Estimated time:
0.00 hour

Target version:

Resolution: Invalid Affected version: 3.2.0

Description

I've updated redmine from 3.1.1 to 3.2.0 a few minutes ago and created a test project with name *test*. Then I've added a new issue and clicked on ticket tab to list all tickets:

Internal error

An error occurred on the page you were trying to access.

If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

Here is the logfile part:

```
Started GET "/projects/test/issues" for xxx.xxx.xxx at 2015-12-09 12:05:09 +0100

Processing by IssuesController#index as HTML

Parameters: {"project_id"=>"test"}

Current user: admin (id=1)

Completed 500 Internal Server Error in 13ms (ActiveRecord: 2.9ms)

NoMethodError (undefined method `issue_list_default_totals' for #<Class:0x00000004ee55f8>):

app/models/query.rb:514:in `totalable_names'

app/helpers/queries_helper.rb:220:in `retrieve_query'

app/controllers/issues_controller.rb:46:in `index'

lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

Version:

Environment:

 Redmine version
 3.2.0.stable

 Ruby version
 1.9.3-p484 (2013-11-22) [x86_64-linux]

 Rails version
 4.2.5

Rails version 4.2.5
Environment production
Database adapter Mysql2

SCM:

Subversion 1.8.8
Mercurial 2.8.2
Git 1.9.1
Filesystem

Redmine plugins:
no plugin installed

History

#1 - 2015-12-09 12:20 - Daniel Müller

Calling the settings ends up in the same result:

```
Started GET "/settings" for xxx.xxx.xxx at 2015-12-09 12:18:44 +0100 Processing by SettingsController#index as HTML Current user: admin (id=1)
```

2025-05-02 1/2

```
Rendered settings/_general.html.erb (2.4ms)
  Rendered settings/_display.html.erb (2.9ms)
  Rendered settings/_authentication.html.erb (2.2ms)
  Rendered settings/_api.html.erb (0.5ms)
  Rendered settings/_projects.html.erb (3.6ms)
  Rendered queries/_columns.html.erb (1.8ms)
  Rendered settings/_issues.html.erb (5.6ms)
  Rendered common/_tabs.html.erb (19.5ms)
  Rendered settings/edit.html.erb within layouts/admin (19.7ms)
Completed 500 Internal Server Error in 26ms (ActiveRecord: 2.7ms)
ActionView::Template::Error (undefined method `issue_list_default_totals' for #<Class:0x00000004ee55f8>):
    40: :name => 'settings[issue_list_default_columns]') %>
    41:
    42:
         <%= setting_multiselect :issue_list_default_totals,
                  IssueQuery.new(:totalable_names => Setting.issue_list_default_totals).available_totalable_c
   43:
olumns.map { |c| [c.caption, c.name.to_s] },
   44:
                  :inline => true,
    45:
                  :label => :label_total_plural %>
   46: </fieldset>
  app/views/settings/_issues.html.erb:43:in `block in _app_views_settings__issues_html_erb___42990374043750398
18_69901548585860'
  app/views/settings/_issues.html.erb:1:in `_app_views_settings__issues_html_erb___4299037404375039818_6990154
  app/views/common/_tabs.html.erb:22:in `block in _app_views_common__tabs_html_erb___1104878686609039797_69901
548017320'
  app/views/common/_tabs.html.erb:21:in `each'
  app/views/common/_tabs.html.erb:21:in `_app_views_common__tabs_html_erb___1104878686609039797_69901548017320
  app/helpers/application_helper.rb:324:in `render_tabs'
  app/views/settings/edit.html.erb:3:in `_app_views_settings_edit_html_erb___2060341477329375037_6990155356280
  app/controllers/settings_controller.rb:30:in `index'
  lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

#2 - 2015-12-09 18:42 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

Make sure that you have a fresh and up-to-date config/settings.yml (please make no change to this file) then restart the app.

2025-05-02 2/2