

Redmine - Defect #2177

redMine 500 error

2008-11-13 13:04 - sunsun sunsjun

Status:	Closed	Start date:	2008-11-13
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
<div>Description</div> <div>redMine 500 error</div> <div>Internal error</div> <div>An error occurred on the page you were trying to access.</div> <div>If you continue to experience problems please contact your redMine administrator for assistance.</div> <div>An error occurred on the page you were trying to access.</div> <div>If you continue to experience problems please contact your redMine administrator for assistance</div> <div>ActionView::TemplateError (undefined method `length' for #<Enumerable::Enumerator:0xb72a7e54>) on line #22 of repositories/_dir_list_content.rhtml:</div> <div>19: <td class="age"><%= distance_of_time_in_words(entry.lastrev.time, Time.now) if entry.lastrev &</div> <div>& entry.lastrev.time %></td></div> <div>20: <td class="author"><%=h(entry.lastrev.author.to_s.split('<').first) if entry.lastrev %></td></div> <div>21: <% changeset = @project.repository.changesets.find_by_revision(entry.lastrev.identifider) if en</div> <div>try.lastrev && entry.lastrev.identifider %></div> <div>22: <td class="comments"><%=h truncate(changeset.comments, 50) unless changeset.nil? %></td></div> <div>23: </tr></div> <div>24: <% end %></div> <div>vendor/rails/actionpack/lib/action_view/helpers/text_helper.rb:50:in `truncate'</div> <div>app/views/repositories/_dir_list_content.rhtml:22:in `_run_erb_47app47views47repositories47_di</div> <div>r_list_content46rhtml'</div> <div>app/views/repositories/_dir_list_content.rhtml:1:in `each'</div> <div>app/views/repositories/_dir_list_content.rhtml:1:in `_run_erb_47app47views47repositories47_dir</div> <div>_list_content46rhtml'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:331:in `render'</div> <div>vendor/rails/actionpack/lib/action_view/partials.rb:120:in `render_partial'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:352:in `render'</div> <div>app/views/repositories/_dir_list.rhtml:13:in `_run_erb_47app47views47repositories47_dir_list46</div> <div>rhtml'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:331:in `render'</div> <div>vendor/rails/actionpack/lib/action_view/partials.rb:120:in `render_partial'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:352:in `render'</div> <div>app/views/repositories/show.rhtml:9:in `_run_erb_47app47views47repositories47show46rhtml'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `send'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:637:in `compile_and_render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:365:in `render_template'</div> <div>vendor/rails/actionpack/lib/action_view/base.rb:316:in `render_file'</div> <div>vendor/rails/actionpack/lib/action_controller/base.rb:1100:in `render_for_file'</div> <div>vendor/rails/actionpack/lib/action_controller/base.rb:836:in `render_with_no_layout'</div> <div>vendor/rails/actionpack/lib/action_controller/layout.rb:262:in `render_without_benchmark'</div> <div>vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'</div>			

```

/usr/local/ruby/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
vendor/rails/actionpack/lib/action_controller/base.rb:1153:in `default_render'
vendor/rails/actionpack/lib/action_controller/base.rb:1159:in `perform_action_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:697:in `call_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:689:in `perform_action_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
/usr/local/ruby/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
vendor/rails/actionpack/lib/action_controller/rescue.rb:199:in `perform_action_without_caching'
vendor/rails/actionpack/lib/action_controller/caching.rb:678:in `perform_action'
vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
vendor/rails/actionpack/lib/action_controller/caching.rb:677:in `perform_action'
vendor/rails/actionpack/lib/action_controller/base.rb:524:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:524:in `process_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:685:in `process_without_session_management_support'
vendor/rails/actionpack/lib/action_controller/session_management.rb:123:in `process'
vendor/rails/actionpack/lib/action_controller/base.rb:388:in `process'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:171:in `handle_request'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:115:in `dispatch'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:126:in `dispatch_cgi'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:9:in `dispatch'
vendor/rails/railties/lib/webrick_server.rb:112:in `handle_dispatch'
vendor/rails/railties/lib/webrick_server.rb:78:in `service'
/usr/local/ruby/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'
/usr/local/ruby/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:162:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:95:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:92:in `each'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:92:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:23:in `start'
/usr/local/ruby/lib/ruby/1.8/webrick/server.rb:82:in `start'
vendor/rails/railties/lib/webrick_server.rb:62:in `dispatch'
vendor/rails/railties/lib/commands/servers/webrick.rb:66
/usr/local/ruby/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'
/usr/local/ruby/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'
vendor/rails/activerecord/lib/active_record/dependencies.rb:496:in `require'
vendor/rails/activerecord/lib/active_record/dependencies.rb:342:in `new_constants_in'
vendor/rails/activerecord/lib/active_record/dependencies.rb:496:in `require'
vendor/rails/railties/lib/commands/server.rb:39
script/server:3:in `require'
script/server:3

```

Rendering /usr/local/redmine/public/500.html (500 Internal Server Error)

Related issues:

Related to Redmine - Defect #14549: i do not know if it is a bug

Closed

History

#1 - 2008-11-13 17:44 - Jean-Philippe Lang

Please, give at least your Redmine, ruby and ruby on rails versions as requested in [Submitting Bugs](#).

#2 - 2008-11-16 22:12 - Jean-Baptiste Crouigneau

Hello,

Same issue on Activity page.

I installed last version of redmine (0.7.3) with following config :

- DB : mysql 5.0.67
- Ruby 1.8.7
- Rails 2.0.2

I created a new project, a new type of issue (Task), added a Task to the project.
Then Activity page display 500.html message.
Log file shows the same messages than hereunder (TemplateError) on line [#11](#) of projects/activity.rhtml.

#3 - 2008-11-17 00:25 - Jean-Philippe Lang

Redmine 0.7.3 and Rails 2.0.2 are not compatible with ruby 1.8.7 (see: <http://rubyonrails.org/down>).

#4 - 2008-11-27 11:47 - Ramesh Nair

I am seeing this too. My setup is:

DB: mysql 5.0.51a
Ruby 1.8.7
Rails 2.2.2

I found a fix on http://blog.sviluppweb.eu/2008/11/26/undefined-method-length-for-enumerableenumerator-on-text_helperrb50in-truncate/

Basically, add the following to redmine/config/environment.fb (near end-of-file):

```
module ActionView
  module Helpers
    module TextHelper
      def truncate(text, length = 30, truncate_string = "...")
        if text.nil? then return end
        l = length - truncate_string.chars.to_a.size
        (text.chars.to_a.size > length ? text.chars.to_a[0...l].join + truncate_string : text).to_s
      end
    end
  end
end
```

This got it working for me.

#5 - 2008-11-27 11:48 - Ramesh Nair

Ram Bo wrote:

Basically, add the following to redmine/config/environment.fb (near end-of-file):

Oops, meant to say environment.rb

#6 - 2008-12-28 10:47 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

See Redmine requirements in the [install guide](#).

#7 - 2009-03-09 21:22 - ron nor

Thats solution worked for me too. I added the snippet above directly under the other ActionView-Stuff near end of file.

Ronny

#8 - 2010-06-08 10:36 - Andrea Zilio

ron nor wrote:

Thats solution worked for me too. I added the snippet above directly under the other ActionView-Stuff near end of file.

Ronny

Can you please specify where you exactly added that snippet? I'm not able to get it working.

#9 - 2013-07-27 11:36 - Etienne Massip

- Related to Defect #14549: i do not know if it is a bug added