Redmine - Feature #21960

Notification for overdue task to a specific person (Not assignee)

2016-02-05 08:19 - Munek Dahiya

Status:	New	**Start date:**	
Priority:	High	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description

I need redmine to send an email to a specific person when a ticket is overdue by sometime(say 3 days). And if its still not resolved for next 2 days, another email should be sent to some other specified person of next higher level in my organization.

Also is there any option to set due time when I need someone to complete a task by a specific time? For example, I need to set due time of a ticket as 04:00PM today.

History

#1 - 2016-02-16 07:26 - Munek Dahiya

Guys,

Is there any plugin/patch that send the escalation email to a specific person?