

## Redmine - Defect #21994

### 404 after personalizing my page using plugin

2016-02-09 18:52 - Joe C

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	My page	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.0.1
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Hello,			
I'm running 3.0.1/Ubuntu 14.04 and tried installing the Redmine My Page Customization plugin by Rupesh J. The installation goes smoothly, but as soon as I try using one of the plugin blocks I get a 404. Once I get the 404, I need to uninstall the plugin and restart nginx to get the my page area working again.			
The log shows that it's unable to find a template, but I'm new to rails and don't know how to go about fixing the issue or even understanding why it's happening.			
This is happening when I try to install other 'my page' plugins as well, so I'm guessing it's something to do with my setup/configuration. Any help would be greatly appreciated!			
Processing by MyController#page as HTML Current user: daywalker (id=4) Rendered my/page.html.erb within layouts/base (2.3ms) Missing template, responding with 404 Rendered common/error.html.erb within layouts/base (0.3ms) Completed 404 Not Found in 37ms (Views: 22.8ms   ActiveRecord: 1.2ms) Started GET "/my/page" for 50.196.5.22 at 2016-02-09 12:38:29 -0500 Processing by MyController#page as HTML Current user: daywalker (id=4) Rendered my/page.html.erb within layouts/base (43.6ms) Missing template, responding with 404 Rendered common/error.html.erb within layouts/base (0.9ms) Completed 404 Not Found in 661ms (Views: 394.8ms   ActiveRecord: 6.7ms)			

#### History

##### #1 - 2016-02-10 01:32 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please contact the author of the plugin.

##### #2 - 2016-02-16 19:15 - Joe C

- Status changed from Closed to Reopened

Reopening, as I was unable to contact the author of the plugin. Additionally, the fact that I run into this issue after installing other plugins as well seems to indicate that it's a problem with my setup and not the plugin itself.

Any and all guidance is appreciated!

##### #3 - 2016-02-17 02:58 - Toshi MARUYAMA

- Status changed from Reopened to Closed

Try without plugins.  
We don't provide any technical supports.  
Please reopen if you ensure it is **core** Redmine problem.