

Redmine - Defect #22160

Crash on opening user page

2016-03-07 09:40 - Anonymous

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	3.1.1
Resolution:	Invalid		
Description			
When opening the profile page for a specific user internal server occurs:			
<pre>I, [2016-03-07T09:33:19.696602 #1600] INFO -- : Started GET "/users/5/" for X.X.X.X at 2016-03-07 09:33:19 +0100 I, [2016-03-07T09:33:19.697375 #1600] INFO -- : Processing by UsersController#show as HTML I, [2016-03-07T09:33:19.697416 #1600] INFO -- : Parameters: {"id"=>"5"} I, [2016-03-07T09:33:19.699316 #1600] INFO -- : Current user: the.user (id=5) I, [2016-03-07T09:33:19.788476 #1600] INFO -- : Completed 500 Internal Server Error in 91ms (ActiveRecord: 26.6ms) F, [2016-03-07T09:33:19.789240 #1600] FATAL -- : ArgumentError (comparison of TimeEntry with JournalMessage failed): lib/redmine/activity/fetcher.rb:95:in `sort!' lib/redmine/activity/fetcher.rb:95:in `events' app/controllers/users_controller.rb:75:in `block (2 levels) in show' app/controllers/users_controller.rb:73:in `show' lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			
This happens only for one user (id 5). It does not matter who accesses the site. Any ideas?			
Environment:			
Redmine version 3.1.1.stable			
Ruby version 2.1.5-p273 (2014-11-13) [x86_64-linux-gnu]			
Rails version 4.2.4			
Environment production			
Database adapter Mysql2			
SCM:			
Subversion 1.8.10			
Git 2.1.4			
Filesystem			
Redmine plugins:			
redmine_contacts 4.0.3			
redmine_contacts_helpdesk 3.0.1			

History

#1 - 2016-03-23 11:32 - Toshi MARUYAMA

- Status changed from New to Closed

Please contact plugin author.

#2 - 2016-03-23 11:32 - Toshi MARUYAMA

- Resolution set to Invalid

#3 - 2022-12-22 08:51 - Dimitar (RedmineUP)

Hi,

This is Dimitar from the RedmineUP Support Team.

I see that you have some of our plugins on your list:

redmine_contacts	4.0.3
redmine_contacts_helpdesk	3.0.1

May I ask - is the reported problem still appearing to your Redmine?

We look forward to hearing from you.

Best Regards,

Dimitar from the RedmineUP Support Team

Anonymous wrote:

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[...]

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[...]