Redmine - Feature #22600
Add warning when loosing data from custom fields when bulk editing issues
2016-04-21 08:58 - Maxim Krušina

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
<th>Start date:</th>
<th></th>
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<tr>
<td>Priority:</td>
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<td>Due date:</td>
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</tr>
<tr>
<td>Assignee:</td>
<td>Jean-Philippe Lang</td>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Category:</td>
<td>Issues</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
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<td>Target version:</td>
<td>3.4.0</td>
<td>Resolution:</td>
<td>Fixed</td>
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Description
Hi, just lost bunch of data (maybe they are buried somewhere in DB, or at least, we have DB backup :).

What happened:
- I just moved lot of issues by mass-moving them from one project to another.
- I have defined custom fields in source project. These custom fields were defined not for "all projects" but only for specific ones - in this case, (ticket) custom fields were enabled only for source project and (by my mistake) not for destination project
- I moved all issues by multiple edit feature.
- And voila, all custom fields disappeared in new (destination) project, because there were not enabled for that project
- So I enabled these custom fields also for the new (destination) projects, so now they are available, but data from these fields was lost. I didn't examined how exactly RM is behaving in this case - if values of custom fields were deleted or if they are buried somewhere in DB.
- Anyway I think that solution can be very easy - when moving issues from one project to another (or tracker, etc.), and when there are not defined all custom fields in destination project/tracker, there should be some very clear/bright warning, something like "Hey dude, you are moving tickets to project/tracker where not of all currently used custom fields are defined/available, so you loose some data!" ...and if possible, list of there custom fields.

This will warn user so he/she can fix it before loosing data, like me :)

Or any other ideas, how to handle this situation?

PS: I'm describing only mass-ticket-update scenario, probably the same will be valid for single ticket copy/move

Related issues:
Related to Redmine - Feature # 21623: Journalize values that are cleared after... Closed
Related to Redmine - Defect # 11731: Custom fields values are lost when chang... Needs feedback

Associated revisions
Revision 16224 - 2017-01-18 15:49 - Jean-Philippe Lang
Add warning when loosing data from custom fields when bulk editing issues (#22600).

Revision 16225 - 2017-01-18 15:52 - Jean-Philippe Lang
Adds :warning_fields_cleared_on_bulk_edit string to locales (#22600).

History
#1 - 2016-04-24 10:20 - Go MAEDA
- Related to Feature #21623: Journalize values that are cleared after project or tracker change added

#2 - 2016-04-24 10:24 - Go MAEDA
- Related to Defect #11731: Custom fields values are lost when changing the project on issue update added
Feature added in r16224 on bulk edit. I don't think it's required when editing a single issue as we clearly see the changes that are happening when changing the project or tracker of the issue, which is not the case when bulk editing.