

Redmine - Defect #22618

subject utf-8 char vs mysql2

2016-04-22 14:33 - Peter Peter

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Database	Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid	Affected version:	3.0.7

Description

we have some problem submitting an "ő" character in the subject or in the body. without this char, the system working as intended.

relevant info from production.log: x.x.x.x at 2016-04-22 11:46:39 +0200

Processing by IssuesController#create as HTML

Parameters: {"utf8"=>"", "authenticity_token"=>"some_token", "issue"=>{"is_private"=>"0", "tracker_id"=>"2", "subject"=>"szerződés", "description"=>"Az issue akkor zárható, ha a szerződés aláírásra került.", "status_id"=>"1", "priority_id"=>"2", "assigned_to_id"=>"1", "parent_issue_id"=>"", "start_date"=>"2016-04-22", "due_date"=>"2016-04-29", "estimated_hours"=>"2", "done_ratio"=>"70", "checklists_attributes"=>{"0"=>{"is_done"=>"0", "subject"=>"végleges ajánlat egyeztetése", "_destroy"=>"false", "position"=>"1", "id"=>"", "1461318375687s"=>{"is_done"=>"0", "subject"=>"szükséges információk megküldése", "_destroy"=>"false", "position"=>"1", "id"=>"", "1461318384837s"=>{"is_done"=>"0", "subject"=>"szerződés megkötése", "_destroy"=>"false", "position"=>"1", "id"=>"", "was_default_status"=>"1", "continue"=>"Létrehozás és folytatás", "project_id"=>"xyz"}}

Current user: admin (id=1)

Mysql2::Error: Incorrect string value: '\xC5\x91d\xC3\xA9s' for column 'subject' at row 1: INSERT INTO `issues` (`project\_id`, `author\_id`, `start\_date`, `tracker\_id`, `status\_id`, `subject`, `description`, `priority\_id`, `assigned\_to\_id`, `due\_date`, `estimated\_hours`, `done\_ratio`, `updated\_on`, `created\_on`, `lock\_version`) VALUES (1, 1, '2016-04-22', 2, 1, 'szerződés', 'Az issue akkor zárható, ha a szerződés aláírásra került.', 2, 1, '2016-04-29', 2.0, 70, '2016-04-22 11:46:39', '2016-04-22 11:46:39', 0)
Completed 500 Internal Server Error in 87ms (ActiveRecord: 41.1ms)

ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xC5\x91d\xC3\xA9s' for column 'subject' at row 1: INSERT INTO `issues` (`project\_id`, `author\_id`, `start\_date`, `tracker\_id`, `status\_id`, `subject`, `description`, `priority\_id`, `assigned\_to\_id`, `due\_date`, `estimated\_hours`, `done\_ratio`, `updated\_on`, `created\_on`, `lock\_version`) VALUES (1, 1, '2016-04-22', 2, 1, 'szerződés', 'Az issue akkor zárható, ha a szerződés aláírásra került.', 2, 1, '2016-04-29', 2.0, 70, '2016-04-22 11:46:39', '2016-04-22 11:46:39', 0)):

app/models/issue.rb:175:in `create_or_update'

app/controllers/issues_controller.rb:141:in `create'

environment:

```
$ ruby bin/about
```

```
sh: 1: svn: not found
sh: 1: darcs: not found
sh: 1: hg: not found
sh: 1: cvs: not found
sh: 1: bzzr: not found
```

Environment:

Redmine version	3.0.7.stable
Ruby version	1.9.3-p551 (2014-11-13) [x86_64-linux]
Rails version	4.2.3
Environment	production
Database adapter	Mysql2

SCM:

Git	2.1.4
Filesystem	

Redmine plugins:

progressive_projects_list	2.0.1
redmine_checklists	3.1.3
redmine_lightbox2	0.2.4
redmine_mentions	0.0.1
redmine_slack	0.1

time_logger0.5.3

config:
production:
 adapter: mysql2
 database: xxx
 host: localhost
 username: xxx
 password: ""
 encoding: utf8

Related issues:
Related to Redmine - Feature #31921: Changes to properly support 4 byte chara...Closed

History

#1 - 2016-04-22 15:49 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for question.
This is FAQ.
<https://www.google.com/search?q=ActiveRecord%3A%3AStatementInvalid+%28Mysql2%3A%3AError%3A+Incorrect+string+value>
<http://stackoverflow.com/search?q=mysql+utf8>

#2 - 2019-08-17 18:31 - Marius BĂLTEANU

- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added

Files

ss61.png	20.4 KB	2016-04-22	Peter Peter
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