

Redmine - Feature #22657

RFE: Add option to display the Watchers list in all email notifications

2016-04-28 06:37 - Deoren Moor

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>For our installations, our users appreciate having the Blind carbon copy recipients (bcc) option unchecked so they can see who is participating on a ticket. The downside is that our users have so many years using the Reply-All feature that it often results in duplicate notifications and sometimes encourages off-ticket discussions that don't make their way back.</p> <p>As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list. This would allow just replying to once source (the emission address) while still knowing who is included on the conversation.</p> <p>Thank you for your consideration.</p>			

History

#1 - 2016-05-27 08:10 - Toshi MARUYAMA

Deoren Moor wrote:

As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list.

Do you mean "somewhere" is mail body?

#2 - 2016-05-27 15:07 - Deoren Moor

Toshi MARUYAMA wrote:

Deoren Moor wrote:

As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list.

Do you mean "somewhere" is mail body?

Yes, sorry I wasn't more clear.