

Redmine - Feature #22884

Better mean for "Assignee" and best practice

2016-05-24 14:55 - Fabrizio Sebastiani

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	
Resolution:	

Description

*how the **Assignee** field shall be intended best?*

1. The person/group that 'has in charge' the issue, in general, referring to what is written typically into the **Description** field. In this scenario The **Assignee** field is not needed to be changed often, at every iteration. However the **Assignee** is not always the person/group that is expected to *reply/do something* about that issue.
2. The person/group that is currently expected to "do something" on that issue, that is the person to who the issue is currently **locked**; in this scenario the **Assingee** is needed to be changed (almost) at every iteration, typically together **Status** field; this in order to notify that he/she have to *do something or reply*.

Advantages/Disadvantages:

1. Scenario:
 1. Adv: change **Assignee** rarely
 2. Dis: not easy for a person to query "*all issues on which I shall do something*"
2. Scenario:
 1. Adv: every person immediately get list of issues on which he/she needs to do something: simply query "all issues assigned to me".
 2. Dis: **Assingee** needs to be changed often, at every iteration (boring, can be forget...)

Both scenario seems reasonable to me; my questions:

- which scenario is best?
- is there some *side effect* to use one of them? Which one?

Thank you.

History

#1 - 2016-06-21 06:10 - Toshi MARUYAMA

- Status changed from New to Closed

I think your description is more suitable in forum "Open discussion" than this issue tracker.