Redmine - Feature #22960

Add "EXTRA NOTIFICATION DESTINY" in Issues Statuses

2016-06-01 22:57 - Alfredo Bonilla

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

There are several related request, and they have not been solved, but maybe this idea could be accepted:

- In the Issue Statuses model an "extra notification target" (or similar) column is added. This value can be included a user or a group. Then, this new destiny will be added to the distribution list when an issue arrives to that status
- The notification's workflow remains the same (creator, assignee, watchers...) and in addition, this extra notification is added to the distribution list

A better approach would be to include this setting in "project level" instead than a general way, but it looks harder codification. (Maybe, at project settings could be selected if "use extra notification" or not).

Related issues:

Is duplicate of Redmine - Feature #1707: Sending e-mail to roles involved on ...	**New**	**2008-07-29**

History

#1 - 2016-06-02 22:01 - Alfredo Bonilla

Alfredo Bonilla wrote:

> There are several related request, and they have not been solved, but maybe this idea could be accepted:
>
> - In the Issue Statuses model an "extra notification target" (or similar) column is added. This value can be included a user or a group. Then, this new destiny will be added to the distribution list when an issue arrives to that status
> - The notification's workflow remains the same (creator, assignee, watchers...) and in addition, this extra notification is added to the distribution list
>
> A better approach would be to include this setting in "project level" instead than a general way, but it looks harder codification. (Maybe, at project settings could be selected if "use extra notification" or not).

Refining the though:

The new **issues_status_actions** table would allow to define for each project the EXTRA NOTIFICATION USER/GROUP and the ASSIGNEE => this solution allows to adapt in every project settings, to a very tipical situation where being different teams working together, request this kind of dynamic assigning and emailing...

#2 - 2017-12-07 02:59 - Go MAEDA

- Is duplicate of Feature #1707: Sending e-mail to roles involved on status changed. added

#3 - 2017-12-07 02:59 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Duplicate

Closing as a duplicate of #1707.