## Redmine - Feature #23020

# Default assigned\_to when receiving emails

2016-06-08 22:38 - Charles Fulton

Status: Closed

**Priority:** Normal

Assignee: Jean-Philippe Lang

Category: Email receiving

Target version: 3.3.0

Resolution: Fixed

Start date:

% Done:

Due date:

0%

**Estimated time:** 

0.00 hour

### **Description**

I have multiple aliases configured to read emails from standard input. For one, I want anything sent to a given alias to be sent to a particular project and assigned to a particular group that's in the project. This is my invocation string (anonymized):

foo: "|cd /path/to/files && /usr/bin/bundle exec rake -f /path/to/files/Rakefile redmine:email:read tracker=Support project=myproject unknown\_user=accept no\_permission\_check=1 assigned\_to=MyGroupName status=New allow\_override=tracker,status,priority,done\_ratio,assigned\_to RAILS\_ENV=\"production\""

If I just send an email to foo@redmine this doesn't quite work; the issue is created in myproject but the assignee is blank. Now, if I send an email and include Assigned to: MyGroupName it works as expected: the issue is created in my project and is assigned to MyGroupName.

#### Environment:

Redmine version 2.6.8.stable

Ruby version 1.8.7-p352 (2011-06-30) [x86\_64-linux]

Rails version 3.2.22
Environment production
Database adapter MySQL

#### **Associated revisions**

### Revision 15547 - 2016-06-18 09:07 - Jean-Philippe Lang

Ability to define a default assigned\_to when receiving emails (#23020).

# Revision 15561 - 2016-06-18 12:24 - Jean-Philippe Lang

Adds missing option to the Mail Handler test form.

# Revision 15566 - 2016-06-18 12:57 - Jean-Philippe Lang

Merged r15547 and r15561 (#23020).

#### History

### #1 - 2016-06-09 01:59 - Charles Fulton

I should have researched this more thoroughly before posting. I realize now that per RedmineReceivingEmails the only issue options which the rake task will read are project, status, tracker, category, and priority. It would be helpful to add assigned\_to to that list.

#### #2 - 2016-06-18 09:08 - Jean-Philippe Lang

- Subject changed from Cannot set a group as the default assigned\_to when receiving emails via a rake task to Default assigned\_to when receiving emails
- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Target version set to 3.3.0
- Resolution set to Fixed

Option added in <u>r15547</u> for 3.3.0.

### #3 - 2016-06-18 09:08 - Jean-Philippe Lang

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- Tracker changed from Defect to Feature

# #4 - 2016-06-18 12:57 - Jean-Philippe Lang

- Status changed from Resolved to Closed

2025-07-02 2/2