

Redmine - Feature #23349

Force comment on status change

2016-07-15 15:20 - Anonymous

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description When an issue or feature request has its status changed, especially to status "rejected", comments are very helpful but are often omitted. Could it be implemented, so that a status change requires the comment field to be filled?			
Related issues:			
Related to Redmine - Feature #12236: Option to make Comment field required		Closed	
Related to Redmine - Feature #5553: Force closing message		New	2010-05-19

History

#1 - 2016-07-18 09:03 - Go MAEDA

- Related to Feature #12236: Option to make Comment field required added

#2 - 2016-07-18 21:39 - Jake Kemme

We use the custom workflow plugin to accomplish this, which lets you add simple scripts that execute before or after save to add custom behavior such as this.

[Plugins Directory » Custom Workflows](#)

#3 - 2016-07-19 10:51 - Anonymous

Thanks for the hint. I will take at a look at the plugin.

#4 - 2017-01-16 02:01 - Go MAEDA

- Related to Feature #5553: Force closing message added

#5 - 2023-03-02 09:05 - sosogh sosogh

Jake Kemme wrote:

We use the custom workflow plugin to accomplish this, which lets you add simple scripts that execute before or after save to add custom behavior such as this.

[Plugins Directory » Custom Workflows](#)

If using custom workflow plugin , one can use this code in "before_save"

```
if @issue.status_id_changed?
  unless @issue.current_journal.nil? #check if the issue has a journal
    if @issue.current_journal.notes.empty? #test if notes has content
      errors.add :base, 'Cannot resolve issue without comment.'
    end
  end
end
end
```

https://github.com/anteo/redmine_custom_workflows/issues/57#issuecomment-233430599