

## Redmine - Defect #23410

### Error if create new issue and there is no project

2016-07-23 09:50 - Quan VN

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	3.3.1	<b>Affected version:</b>	3.3.0
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>The error occurs in this case</p> <ol style="list-style-type: none"><li>1. install new redmine and there is no project.</li><li>2. From top menu, click Project</li><li>3. From this project index page, click View All Issue</li><li>4. From that issue index page, click on New Issue</li></ol> <p>Then the error 500 occurs with the following logs</p> <p>Started GET "/redmine/issues/new" for 123.20.56.163 at 2016-07-23 07:41:55 +0000 Processing by IssuesController#new as HTML Current user: admin (id=1) Rendered issues/_attributes.html.erb (7.5ms) Rendered issues/_form.html.erb (26.4ms) Rendered issues/new.html.erb within layouts/base (28.5ms) Completed 500 Internal Server Error in 100ms (ActiveRecord: 34.2ms)</p> <p>ActionView::Template::Error (undefined method `assignable_users' for nil:NilClass):</p> <pre>15: &lt;% end &gt; 16: 17: &lt; if @issue.safe_attribute? 'assigned_to_id' &gt; 18: &lt;p&gt;&lt;= f.select :assigned_to_id, principals_options_for_select(@issue.assignable_users, @issue.assigned_to), :include_blank =&gt; true, :required =&gt; @issue.required_attribute?('assigned_to_id') &gt;&lt;/p&gt; 19: &lt; end &gt; 20: 21: &lt; if @issue.safe_attribute?('category_id') &amp;&amp; @issue.project.issue_categories.any? %&gt; app/models/issue.rb:857:in `assignable_users' app/views/issues/_attributes.html.erb:18:in `block in app_views_issues_attributes_html_erb___3587757851355343547_69925371132800' app/helpers/application_helper.rb:1058:in `labelled_fields_for' app/views/issues/_attributes.html.erb:1:in `_app_views_issues_attributes_html_erb___3587757851355343547_69925371132800' app/views/issues/_form.html.erb:42:in `block in app_views_issues_form_html_erb___3675110379538404660_69925371413960' app/helpers/application_helper.rb:1058:in `labelled_fields_for' app/views/issues/_form.html.erb:1:in `_app_views_issues_form_html_erb___3675110379538404660_69925371413960' app/views/issues/new.html.erb:11:in `block in app_views_issues_new_html_erb_153899361600342295_69925371381020' app/helpers/application_helper.rb:1051:in `labelled_form_for' app/views/issues/new.html.erb:5:in `_app_views_issues_new_html_erb_153899361600342295_69925371381020' app/controllers/issues_controller.rb:129:in `block (2 levels) in new' app/controllers/issues_controller.rb:128:in `new' lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			
<b>Related issues:</b>			
Related to Redmine - Feature # 6204: Make the "New issue" menu item optional		Closed	2010-08-25

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## Associated revisions

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### Revision 15740 - 2016-08-20 13:26 - Jean-Philippe Lang

New issue raises an error if no projects available (#23410).

### Revision 15741 - 2016-08-20 13:28 - Jean-Philippe Lang

Adds :error\_no\_projects\_with\_tracker\_allowed\_for\_new\_issue i18n string (#23410).

### Revision 15748 - 2016-08-20 14:41 - Jean-Philippe Lang

Test failure (#23410).

### Revision 15768 - 2016-08-31 18:54 - Jean-Philippe Lang

Merged r15740 and r15748 (#23410).

### Revision 15769 - 2016-08-31 18:55 - Jean-Philippe Lang

Merged r15741 (#23410).

## History

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### #1 - 2016-08-18 13:40 - Toshi MARUYAMA

- *Category set to Issues*
- *Status changed from New to Confirmed*
- *Affected version set to 3.3.0*

### #2 - 2016-08-18 13:43 - Toshi MARUYAMA

- *Target version set to 3.3.1*

### #3 - 2016-08-18 13:43 - Toshi MARUYAMA

- *Related to Feature #6204: Make the "New issue" menu item optional added*

### #4 - 2016-08-20 13:29 - Jean-Philippe Lang

- *Status changed from Confirmed to Resolved*
- *Assignee set to Jean-Philippe Lang*
- *Resolution set to Fixed*

Fixed in r15741, thanks for pointing this out.

### #5 - 2016-08-31 18:55 - Jean-Philippe Lang

- *Status changed from Resolved to Closed*

### #6 - 2021-11-12 15:36 - Janeks Kamerovskis

I am hitting this error also today:

Environment:

Redmine version	4.2.1.stable
Ruby version	2.7.3-p183 (2021-04-05) [aarch64-linux]
Rails version	5.2.5
Environment	production
Database adapter	Mysql2
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery	smtp

SCM:

Subversion	1.13.0
Mercurial	5.3.1
Cvs	1.12.13
Bazaar	3.0.2
Git	2.25.1

Filesystem

Redmine plugins:

accept	0.0.2
additional	3.0.2
bitbucket_reference_redmine	0.1.3
issue_recurring	1.4
localizable	0.4.0
redmine_checklists	3.1.18
redmine_contacts	4.3.4
redmine_contacts_invoices	4.1.8
redmine_dashboard	2.7.1
redmine_issues_tree	0.0.14
redmine_lightbox2	0.5.1
redmine_logs	0.2.0
redmine_mentions	0.0.1
redmine_tags	4.0.0
redmine_theme_changer	0.4.0
redmine_timelog_timer	2.0.1
redmine_work_time	0.4.1

Reopen?