

## Redmine - Defect #23430

### I can not access a closed project Issues

2016-07-25 22:09 - Diego Gonzalez

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 3.2.1
<b>Resolution:</b> Cant reproduce	
<b>Description</b>	
Having closed the project and the Issues on it, I can not access them	

#### History

##### #1 - 2016-07-25 22:40 - Diego Gonzalez

- File ClosedProjectIssues\_3.JPG added

- File ClosedProjectIssues\_4.JPG added

Diego Gonzalez wrote:

*Having closed the project and the Issues on it, I can not access them*

Add information, to have only one project open and information is displayed correctly

##### #2 - 2016-07-26 03:48 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Please describe more details. What do you expect?

##### #3 - 2016-07-26 13:32 - Diego Gonzalez

I have a main project "Closed projects" where I move closed subprojects. I have verified that if they are all closed, the access issues, can not filter them, I can not see any (image ClosedProjectIssues\_2.JPG), however, if there is at least one open if I can see any issue within the closed projects (image ClosedProjectIssues\_4.JPG).

I expect that while suproyectos are closed, I can access all the issues.

Thank you very much

##### #4 - 2016-07-26 15:44 - Toshi MARUYAMA

I think it is expected behavior. See #12066 and #3640.

##### #5 - 2016-07-26 15:59 - Jake Kemme

I have replicated this behavior in 3.3 - although I dont think it quite works as intended:

- Main Project (open)
  - Closed Projects (open)
    - Child 1 (closed)
    - Child 2 (closed)

Issues for Child 1 and Child 2 are:

- visible under Main Project
  - NOT visible under Closed Projects
  - visible under each child, respectively
- 

- Main Project (open)
  - Closed Projects (open)
    - Child 1 (closed)
    - Child 2 (closed)
    - Child 3 (open)

Issues for Child 1 and Child 2 are:

- visible under Main Project
- visible under Closed Projects
- visible under each child, respectively

I wouldn't think this is the expected behavior one way, or the other for closed project issue visibility.

**#6 - 2016-07-26 16:26 - Toshi MARUYAMA**

What do you mean "visible"?

Closed project is for "read-only" (#3640), so there is no "visible" difference (#12066).

**#7 - 2016-07-26 18:36 - Jake Kemme**

- File *notvisible.png* added

- File *visible.png* added

visible pertains to the issues of a closed (read only) project from the perspective of the parent projects.

Issues visible	Issues not visible
<i>visible.png</i>	<i>notvisible.png</i>

**#8 - 2016-08-23 03:00 - Toshi MARUYAMA**

I still cannot reproduce on vanilla Redmine version:3.3.0 and I cannot see what you expect.

What plugins do you use?

**#9 - 2016-09-15 23:02 - Jake Kemme**

Project heirarchy:

- Main Project (open project)

- Closed Projects (open project)
  - Child project 1 (closed project)
    - Issue 1.1 (open issue)
  - Child project 2 (closed project)
    - Issue 2.1 (open issue)
  - Child project 3 (open project)
    - Issue 3.1 (open issue)

Issues for projects Child 1, 2 and 3 are:

- visible under Main Project/Issues
- visible under Closed Projects/Issues
- visible under each child/Issues, respectively

Now, close Child Project 3 (all sub projects of 'Closed Projects' are now closed)

- Main Project (open project)
  - Closed Projects (open project)
    - Child project 1 (closed project)
      - Issue 1.1 (open issue)
    - Child project 2 (closed project)
      - Issue 2.1 (open issue)
    - Child project 3 (**closed** project)
      - Issue 3.1 (open issue)

Issues for projects Child 1, 2 and 3 are:

- visible under Main Project/Issues
- NOT visible under Closed Projects/Issues
- visible under each child/Issues, respectively

**#10 - 2016-09-16 03:57 - Toshi MARUYAMA**

- Priority changed from High to Normal

I still cannot reproduce on vanilla Redmine 3.3.0.

**#11 - 2016-09-16 15:10 - Jake Kemme**

- File *closed\_issue\_view.png* added

- File *closed\_overview.png* added

Im not sure where the differences are in our environments. I'll dig into the code to see if I can find a reason.

Environment:

```

Redmine version      3.3.0.stable
Ruby version         2.2.1-p85 (2015-02-26) [x86_64-linux]
Rails version        4.2.6
Environment          development
Database adapter     Mysql2
  
```

SCM:

```

Subversion          1.8.8
Mercurial           2.8.2
Git                 1.9.1
Filesystem
  
```

Redmine plugins:  
no plugin installed

The three issues from the sub projects show up in the overview count in the 'closed projects'

closed\_overview.png

But, do not appear in the issues list of 'closed projects'.

closed\_issue\_view.png

**#12 - 2019-02-03 19:31 - Marius BALTEANU**

- *Status changed from Needs feedback to Closed*

- *Resolution set to Cant reproduce*

I'm closing this for now with "Cant reprodoce".

Please reopen if you still experience the issue on the latest Redmine versions.

**Files**

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ClosedProjectIssues_1.JPG	29.7 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_2.JPG	28.3 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_3.JPG	29.5 KB	2016-07-25	Diego Gonzalez
ClosedProjectIssues_4.JPG	70.9 KB	2016-07-25	Diego Gonzalez
notvisible.png	10.8 KB	2016-07-26	Jake Kemme
visible.png	14.1 KB	2016-07-26	Jake Kemme
closed_issue_view.png	20 KB	2016-09-16	Jake Kemme
closed_overview.png	21.7 KB	2016-09-16	Jake Kemme