

Redmine - Defect #23449

NoMethodError (undefined method `where' for

2016-07-27 18:10 - Rainer Rutka

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Search engine	Estimated time:	0.00 hour
Target version:		Affected version:	3.2.0
Resolution:	Invalid		

Description

When i try to search for a string in RM 3.2 I get an error:

Internal error

An error occurred on the page you were trying to access.

If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

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This is an excerpt from the log:

```
redmine@projects:/srv/redmine/ror/log$ cat sea*
Processing by SearchController#index as HTML
  Parameters: {"utf8"=>"", "q"=>"Rainer"}
  Current user: rainer.rutka (id=678)
Completed 500 Internal Server Error in 661ms (ActiveRecord: 467.5ms)

NoMethodError (undefined method `where' for #<Hash:0x007f3e16f5d740>):
  lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:93:in `search_result_ranks_and_ids'
  lib/redmine/search.rb:127:in `block in load_result_ids'
  lib/redmine/search.rb:125:in `each'
  lib/redmine/search.rb:125:in `load_result_ids'
  lib/redmine/search.rb:115:in `block in load_result_ids_from_cache'
  lib/redmine/search.rb:114:in `load_result_ids_from_cache'
  lib/redmine/search.rb:99:in `result_ids'
  lib/redmine/search.rb:70:in `result_count'
  app/controllers/search_controller.rb:65:in `index'
  lib/redmine/sudo_mode.rb:63:in `sudo_mode'
redmine@projects:/srv/redmine/ror/log$
```

My configs:

```
Environment:
  Redmine version  3.2.0.stable.15148
  Ruby version     2.1.5-p273 (2014-11-13) [x86_64-linux-gnu]
  Rails version    4.2.5
  Environment      production
  Database adapter PostgreSQL
```

SCM:

Subversion 1.8.10
Mercurial 3.1.2
Cvs 1.12.13
Git 2.1.4
Filesystem
Redmine plugins:
redmine_agile 1.4.1
redmine_code_review 0.7.0
redmine_knowledgebase 3.2.0
redmine_meetings 0.2.7
redmine_mylyn_connector 2.8.2.stable
redmine_tweaks 0.5.8-dev
redmine_watcher_groups 0.0.3git
scrum 0.14.0

THANK YOU ! :-)

History

#1 - 2016-07-27 18:55 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Try disable plugins.

#2 - 2016-07-28 08:41 - Rainer Rutka

Toshi MARUYAMA wrote:

| Try disable plugins.

OK, I'll try. But removing plugins is not desirable at our university, because all the installed plugins are demandable and heavy in use :-(!

#3 - 2016-07-28 08:50 - Go MAEDA

- Priority changed from High to Normal

I think it would be better to identify the plugin which causes the problem and contact the author of the plugin.

#4 - 2016-07-28 08:53 - Rainer Rutka

Hi!

OK, I disabled all plugins and the above error disappeared. Until now, I was not able to figure out which plugin caused the error in the search function. :-)

#5 - 2016-07-28 08:53 - Rainer Rutka

Rainer Rutka wrote:

Hi!

OK, I disabled all plugins and the above error disappeared. Until now, I was not able to figure out which plugin caused the error in the search function. :-)

Is there a chance to see which plugin is the "bad" one?

#6 - 2016-07-28 08:57 - Rainer Rutka

Go MAEDA wrote:

| *I think it would be better to identify the plugin which causes the problem and contact the author of the plugin.*

YES !!!

#7 - 2016-07-28 08:59 - Rainer Rutka

Rainer Rutka wrote:

| *Go MAEDA wrote:*
| | *I think it would be better to identify the plugin which causes the problem and contact the author of the plugin.*

YES !!! But how can I identify the 'bad' plugin.
All my plugins are in use here and it's not recommended to delete one.

#8 - 2016-07-28 09:00 - Rainer Rutka

Rainer Rutka wrote:

| *Rainer Rutka wrote:*
| | *Go MAEDA wrote:*
| | | *I think it would be better to identify the plugin which causes the problem and contact the author of the plugin.*

YES !!! But how can I identify the 'bad' plugin?
All my plugins are in use here and it's not recommended to delete one.

#9 - 2016-07-28 11:32 - Rainer Rutka

- File search-error.log added

Hi!
Now I deleted **each** plugin and tested the "Search:" functionality.
Unfortunately without any success.

The bug vanishes only when I delete **ALL** plugins (e.g. *rename the plugins-folder to plugins.bak*).

Enclosed you'll find the error-log (so far...).

#10 - 2016-07-28 15:34 - Jake Kemme

These plugins both act as searchable. Try removing these (remove the folder from plugins/) one at a time and restarting redmine.

redmine_knowledgebase

redmine_meetings

#11 - 2016-07-28 15:54 - Rainer Rutka

One interesting thing: If I search for a ticket-number (AN EXISTING ONE) the search function is working. If I search for a string or a non existing ticket number it crashes.

:-)

I'll test disabling the knowledgebase and meetings plugin but: Both are elementary for us.

.-)

#12 - 2016-07-29 02:27 - Go MAEDA

- *Status changed from Needs feedback to Closed*

- *Resolution set to Invalid*

Rainer Rutka wrote:

| *OK, I disabled all plugins and the above error disappeared.*

It is clear that the issue is caused by some plugin and not a defect of Redmine. I am closing this issue.

Please use forums for further help.

Files

search-error.log	6.91 KB	2016-07-28	Rainer Rutka
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