Redmine - Defect #23469

Knowledgebase plugin causes error in RM 3.2 Global Search

2016-07-29 11:43 - Rainer Rutka

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Plugin API		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	3.2.0

Description

Hi!
The plugin **redmine_knowledgebase**, version **3.2.0** causes an **error/crash** in Redmine 3.2.

After installation of the above plugin, you <u>can not use the GLOBAL SEARCH</u> (upper right corner of the main-menue) function in Redmine. If you enter an *unknown ticket number* or any *other string*, you'll get an error.

The system crashes with this internal error:

Internal error

An error occurred on the page you were trying to access.
If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

See the atached error-log file (line 379 cont.).

Here's an excerpt:

```
Completed 200 OK in 273ms (Views: 38.8ms | ActiveRecord: 94.7ms)
Started GET "/search?utf8=%E2%9C%93&q=TestSearchRainer" for 134.34.1.235 at 2016-07-29 11:29:50 +0
200
Processing by SearchController#index as HTML
  Parameters: {"utf8"=>"✓", "q"=>"TestSearchRainer"}
  Current user: rainer.rutka (id=678)
Completed 500 Internal Server Error in 574ms (ActiveRecord: 457.3ms)

NoMethodError (undefined method `where' for #<Hash:0x007f031667ead8>):
  lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:93:in `search_result_ranks_and_ids'
  lib/redmine/search.rb:127:in `block in load_result_ids'
  lib/redmine/search.rb:125:in `each'
  lib/redmine/search.rb:125:in `load_result_ids'
  lib/redmine/search.rb:115:in `block in load_result_ids_from_cache'
  lib/redmine/search.rb:114:in `load_result_ids_from_cache'
  lib/redmine/search.rb:99:in `result_ids'
  lib/redmine/search.rb:70:in `result_count'
  app/controllers/search_controller.rb:65:in `index'
  lib/redmine/sudo_mode.rb:63:in `sudo_mode'
[...]
```

Our RM configuration at the Univsersity is:

```
Environment:
  Redmine version               3.2.0.stable.15148
  Ruby version                  2.1.5-p273 (2014-11-13) [x86_64-linux-gnu]
  Rails version                 4.2.5
  Environment                   production
  Database adapter              PostgreSQL
SCM:
  Subversion                    1.8.10
  Mercurial                     3.1.2
```

```
  Cvs                        1.12.13
  Git                        2.1.4
  Filesystem
Redmine plugins:
  redmine_agile             1.4.1
  redmine_code_review       0.7.0
  redmine_knowledgebase     3.2.0        # ERROR
  redmine_meetings          0.2.7
  redmine_mylyn_connector   2.8.2.stable
  redmine_tweaks            0.5.8-dev
  redmine_watcher_groups    0.0.3git
  scrum                     0.14.0
```

We tested all other plugins and this one is the only one
who creates the above error.

Thank you!

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History

#1 - 2016-07-29 13:10 - Go MAEDA

- Status changed from New to Closed

- Priority changed from High to Normal

- Resolution set to Invalid

The plugin causes the problem, the plugin should be fixed. Please contact the author of the plugin.

Files

search-error.log	33.7 KB	2016-07-29	Rainer Rutka