

Redmine - Defect #23469

Knowledgebase plugin causes error in RM 3.2 Global Search

2016-07-29 11:43 - Rainer Rutka

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Plugin API	Estimated time:	0.00 hour
Target version:		Affected version:	3.2.0
Resolution:	Invalid		
Description			
Hi!			
The plugin <code>redmine_knowledgebase</code> , version 3.2.0 causes an error/crash in Redmine 3.2.			
After installation of the above plugin, you <u>can not use the GLOBAL SEARCH</u> (upper right corner of the main-menu) function in Redmine. If you enter an <i>unknown ticket number</i> or any <i>other string</i> , you'll get an error.			
The system crashes with this internal error:			
<pre>Internal error An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance. If you are the Redmine administrator, check your log files for details about the error.</pre>			
See the attached error-log file (line 379 cont.).			
Here's an excerpt:			
<pre>Completed 200 OK in 273ms (Views: 38.8ms ActiveRecord: 94.7ms) Started GET "/search?utf8=%E2%9C%93&q=TestSearchRainer" for 134.34.1.235 at 2016-07-29 11:29:50 +0 200 Processing by SearchController#index as HTML Parameters: {"utf8"=>"", "q"=>"TestSearchRainer"} Current user: rainer.rutka (id=678) Completed 500 Internal Server Error in 574ms (ActiveRecord: 457.3ms) NoMethodError (undefined method `where' for #<Hash:0x007f031667ead8>): lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:93:in `search_result_ranks_and_ids' lib/redmine/search.rb:127:in `block in load_result_ids' lib/redmine/search.rb:125:in `each' lib/redmine/search.rb:125:in `load_result_ids' lib/redmine/search.rb:115:in `block in load_result_ids_from_cache' lib/redmine/search.rb:114:in `load_result_ids_from_cache' lib/redmine/search.rb:99:in `result_ids' lib/redmine/search.rb:70:in `result_count' app/controllers/search_controller.rb:65:in `index' lib/redmine/sudo_mode.rb:63:in `sudo_mode' [...]</pre>			
Our RM configuration at the University is:			
Environment:			
<pre>Redmine version 3.2.0.stable.15148 Ruby version 2.1.5-p273 (2014-11-13) [x86_64-linux-gnu] Rails version 4.2.5 Environment production Database adapter PostgreSQL</pre>			
SCM:			
<pre>Subversion 1.8.10 Mercurial 3.1.2</pre>			

```
Cvs                1.12.13
Git                2.1.4
Filesystem
Redmine plugins:
redmine_agile      1.4.1
redmine_code_review 0.7.0
redmine_knowledgebase 3.2.0 # ERROR
redmine_meetings   0.2.7
redmine_mylyn_connector 2.8.2.stable
redmine_tweaks     0.5.8-dev
redmine_watcher_groups 0.0.3git
scrum              0.14.0
```

We tested all other plugins and this one is the only one who creates the above error.

Thank you!

rainer.rutka@uni-konstanz.de

History

#1 - 2016-07-29 13:10 - Go MAEDA

- Status changed from *New* to *Closed*
- Priority changed from *High* to *Normal*
- Resolution set to *Invalid*

The plugin causes the problem, the plugin should be fixed. Please contact the author of the plugin.

Files

search-error.log	33.7 KB	2016-07-29	Rainer Rutka
------------------	---------	------------	--------------