Redmine - Feature #23567

Username validation message should address email addresses in login form

2016-08-11 07:54 - David David

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	OpenID	Estimated time:	0.00 hour
Target version:			
Resolution:	Wont fix		

Description

I filed this under "OpenID" although this has to do with the login page validation messages. I could not find an appropriate category so I used OpenID.

When an email address is detected in the user field of the login form field, e.g. huertanix@blah.net, logging in fails and returns a generic "Invalid user or password" error. It should instead detect that the user is trying to log in with an email address instead of a username, and alert the user that they should not be logging in with their email address as their username:

"Please log in with your user name instead of your email address. [password reset link]Forgot your username or password?[/password reset link]"

Password managers can sometimes assume that the email address entered when registering an online account is a username, so it will auto-fill in an email address (this is what happened in my case). Many online services use email addresses as usernames instead of a separate username string, so with that conditioning from the rest of the internet, users can't be expected to understand what's actually happening with the current validation messaging.

History

#1 - 2021-12-14 01:15 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Wont fix

The OpenID support has been dropped by #35755 for the upcoming Redmine 5.0.0.

2025-05-07 1/1