

Redmine - Feature #23610

Reset status when copying issues

2016-08-18 10:41 - Vincent C.

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:	3.4.0		
Resolution:	Fixed		
Description <p>ATM, when copying an issue A to an issue B, the user can choose between 2 statuses :</p> <ul style="list-style-type: none">- The status from A (which is selected by default)- The default status of current tracker from B <p>But this can lead to problems :</p> <ul style="list-style-type: none">- B may be in a status that the user can't interact with- It allows user to skip parts of a workflow- (<i>Specific</i>) This leads to unintended cases, which mess up things like external data exports or billing <p>They can manually change the status of B during the copy, but from my experience, they don't (the status is reset on about 10% of copied issues only)</p> <p>This behaviour should be set in the <i>Administration panel</i>.</p> <p>The patch is attached, and here's the corresponding commit :</p> <p>https://github.com/vincent-clipet/redmine/commit/45335d4e9e7d7d4aa89dbc282c52dc1b0368b116</p> <p>It adds a configuration setting (<i>reset_issue_status_on_copy</i>). When checked, all copied issues statuses are forced to the default status of the current tracker.</p> <p>This fixes :</p> <ul style="list-style-type: none">#17576#10601#1551#10348 (Partially)#16230 (Partially)			
Related issues:			
Related to Redmine - Defect #10348: Wrong issue statuses assignment during is...		Closed	
Related to Redmine - Feature #10460: Option to copy watchers when copying issues		Closed	
Related to Redmine - Defect #21021: Copying a Redmine issue does not allow ch...		Closed	
Has duplicate Redmine - Feature #17576: Ability to choose, in administration ...		Closed	2008-06-30

Associated revisions

Revision 16451 - 2017-04-03 12:30 - Jean-Philippe Lang

Reset status when copying issues (#23610).

History

#1 - 2016-08-30 23:57 - Jean-Philippe Lang

- Target version set to 3.4.0

#2 - 2016-08-31 13:38 - Fernando Hartmann

+1 this, and for, applying to the copied subtasks the same behavior.

Explaining, when copying a issue that has subtask, the reset status behavior should be applied tho the new subtask too.

#3 - 2016-09-04 03:28 - Go MAEDA

- Has duplicate Feature #17576: Ability to choose, in administration page, the behaviour of status during copying issues added

#4 - 2016-09-04 03:39 - Go MAEDA

- Description updated

#5 - 2016-09-04 13:37 - Toshi MARUYAMA

- Related to Defect #10348: Wrong issue statuses assignment during issue copy added

#6 - 2016-09-04 13:43 - Toshi MARUYAMA

- Related to Feature #10460: Option to copy watchers when copying issues added

#7 - 2017-04-03 12:32 - Jean-Philippe Lang

- Subject changed from Add setting to reset an issue status when copying from another one to Reset status when copying issues
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Resolution set to Fixed

Change done in [r16451](#). Status is now reset when copying issues.

No setting was added, if you want to let user copy issues with their original status, it should be allowed by workflow transitions.

#8 - 2017-05-27 06:05 - Go MAEDA

- Related to Defect #21021: Copying a Redmine issue does not allow change of Status added

Files

0001-ADD-Config-option-for-resetting-the-status-when-copy.patch	3.43 KB	2016-08-18	Vincent C.
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