

## Redmine - Defect #23833

### Unhandled exception on custom fields with mailto URL

2016-09-13 21:30 - Jake Kemme

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Custom fields	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.3.0
<b>Resolution:</b>	Invalid		
<b>Description</b>			
When attempting to create a custom field that creates a mailto: hyperlink			
customfield.png			
when clicking save:			
customfielderror.png			

#### History

##### #1 - 2016-09-14 06:28 - Toshi MARUYAMA

- File mailto.png added

- Status changed from New to Needs feedback

I cannot reproduce.

mailto.png

Please see [[submissions]].

##### #2 - 2016-09-15 16:12 - Jake Kemme

The unhandled exception was due to a bug in ruby 2.2 in versions < 2.2.5 p284 ([Issue 10738](#)) The unhandled part was resolved by updating ruby to the latest 2.2.5 patch.

However, ruby URI.parse does not consider mailto: addresses invalid. The bug is that mailto:%value% is not in the form mailto:[user@address.com](#) (a valid email address). However, there is no other option to display clickable email addresses as a custom field. The validation here on the URL field should not apply, due to value being valid replacement syntax.

##### #3 - 2016-09-19 06:41 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Jake Kemme wrote:

The unhandled exception was due to a bug in ruby 2.2 in versions < 2.2.5 p284 ([Issue 10738](#)) The unhandled part was resolved by updating ruby to the latest 2.2.5 patch.

Thank you for your feedback.

However, ruby `URI.parse` does not consider `mailto:` addresses invalid. The bug is that `mailto:%value%` is not in the form `mailto:user@address.com` (a valid email address). However, there is no other option to display clickable email addresses as a custom field. The validation here on the URL field should not apply, due to value being valid replacement syntax.

Please create new issue.

#### Files

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customfielderror.png	34.5 KB	2016-09-13	Jake Kemme
customfield.png	20 KB	2016-09-13	Jake Kemme
mailto.png	25.7 KB	2016-09-14	Toshi MARUYAMA