Redmine - Defect #24020

Importing csv fails when using data containing bullet character, No error message in the UI, no reason is presented for the crash

2016-10-08 13:35 - Adrian Moisa

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Cant reproduce		**Affected version:**	3.3.0

Description

All you have to do to reproduce this bug is to import the following csv file. In the import form, just match Subject with Subject column and chose Tracker -> Feature.

```
"Subject","Start_Date"
"Test1 test","9/7/2016"
"Test2 • test","9/7/2016"
```

The only clue available to what did fail is the following console message, which is not to much to get going:

```
POST http://localhost:3000/imports/36ed0f56e6db80daaaf6dfec4042eb93/run.js 500 (Internal Server Error)
```

I had to trim down my csv file until I managed to exclude the error, and it looks like the bullet character is the cullprit. Maybe other UTF characters have the same issues, I didn't test.

History

#1 - 2016-10-08 13:36 - Adrian Moisa

Also no, logs are printed when this bug happens.

#2 - 2016-10-08 19:44 - Jean-Philippe Lang

- File Image1.png added

- Status changed from New to Needs feedback

Works for me, please read **SubmittingBugs** and provide what you have in your application log.

#3 - 2024-08-30 11:19 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

Files

Image1.png	3.25 KB	2016-10-08	Jean-Philippe Lang