Redmine - Feature #24266
Receiving email by mail_handler.rb does not trigger corresponding events
2016-11-03 12:57 - Martin Malek

<table>
<thead>
<tr>
<th>Status:</th>
<th>New</th>
<th>Start date:</th>
</tr>
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<tbody>
<tr>
<td>Priority:</td>
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<td>Due date:</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
<td>% Done:</td>
</tr>
<tr>
<td>Category:</td>
<td>Hook requests</td>
<td>Estimated time: 0.00 hour</td>
</tr>
<tr>
<td>Target version:</td>
<td>Candidate for next major release</td>
<td></td>
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<tr>
<td>Resolution:</td>
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**Description**

mail_handler.rb should trigger events `controller_issues_edit_after_save` and `controller_issues_new_after_save` so plugins can handle new issues and comments submitted by email.

**Related issues:**

- Related to Redmine - Patch # 25261: Patch for bug with call_hook in mail handler
- Duplicated by Redmine - Feature # 5023: hook for the mail handler?

**History**

#### #1 - 2016-11-03 16:38 - Martin Malek
- File hook.patch added

Not sure how to contribute to the repository, but the attachment should implement this feature.

#### #2 - 2017-11-09 10:16 - Roman K

When will this be resolved?
We suffer without it. =(

#### #3 - 2017-12-09 04:37 - Toshi MARUYAMA
- Category changed from Email receiving to Hook requests

#### #4 - 2018-09-15 03:21 - Tomasz Muszyński

I can confirm that patch is working. This is major bug!

#### #5 - 2018-09-15 03:25 - Go MAEDA
- Related to Patch #25261: Patch for bug with call_hook in mail handler added

#### #6 - 2018-09-15 03:26 - Go MAEDA

Here is another patch: #25261

#### #7 - 2018-09-15 03:28 - Go MAEDA
- Duplicated by Feature #5023: hook for the mail handler? added

#### #8 - 2018-09-15 03:29 - Go MAEDA
- Target version set to Candidate for next major release

### Files

<table>
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<th>Name</th>
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<th>Date</th>
<th>Author</th>
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<td>hook.patch</td>
<td>1.35 KB</td>
<td>2016-11-03</td>
<td>Martin Malek</td>
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