# Redmine - Defect #24344

## Cannot upload file on an issue

2016-11-14 10:58 - Aniss El Amrani

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|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | Invalid | | **Affected version:** | 3.0.7 |

**Description**

I got an error message while trying to upload a file into a redmine issue.
I had this in the log file:

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ActionView::Template::Error (5000540775 is out of range for ActiveRecord::Type::Integer with limit 4):
1: <%= "(#{l(:field_private_notes)}) " if @journal.private_notes? -><= l(:text_issue_updated, :id => "##{@issue.id}", :author =>
@journal.user) >
2:
3: < details_to_strings(@journal_details, true).each do |string| ->
4: <= string >
5: < end -%>
6:
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:167:in `call_hook'
app/helpers/issues_helper.rb:403:in `show_detail'
app/helpers/issues_helper.rb:321:in `block in details_to_strings'
app/helpers/issues_helper.rb:307:in `each'
app/helpers/issues_helper.rb:307:in `details_to_strings'
app/views/mailer/issue_edit.text.erb:3:in `_app_views_mailer_issue_edit_text_erb__1167367905_73751580'
app/models/mailer.rb:435:in `block in mail'
app/models/mailer.rb:434:in `mail'
app/models/mailer.rb:83:in `issue_edit'
app/models/mailer.rb:447:in `initialize'
config/initializers/10-patches.rb:154:in `deliver'
app/models/mailer.rb:95:in `block (2 levels) in deliver_issue_edit'
app/models/issue.rb:891:in `each_notification'
app/models/mailer.rb:94:in `block in deliver_issue_edit'
app/models/journal.rb:90:in `block in each_notification'
app/models/journal.rb:88:in `each'
app/models/journal.rb:88:in `each_notification'
app/models/mailer.rb:93:in `deliver_issue_edit'
app/models/journal.rb:302:in `send_notification'
app/models/journal.rb:67:in `save'
app/models/issue.rb:1566:in `create_journal'
app/models/issue.rb:175:in `create_or_update'
app/controllers/issues_controller.rb:482:in `block in save_issue_with_child_records'
app/controllers/issues_controller.rb:470:in `save_issue_with_child_records'
app/controllers/issues_controller.rb:180:in `update'

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The file I tried to upload was named **5000540775.HTM**.
I had to rename the file to **FILE5000540775.HTM** to be able to upload it.

Thanks in advance.

Regards,

Aniss

**History**

**#1 - 2016-11-14 11:49 - Toshi MARUYAMA**

*- Status changed from New to Closed*

*- Resolution set to Invalid*

Redmine 3.0.7 is not maintained and I cannot reproduce on vanilla 3.3.1.

**#2 - 2016-11-15 11:40 - Aniss El Amrani**

*- File 500000125225544.txt added*

**#3 - 2016-11-15 11:41 - Aniss El Amrani**

Ok,

It will try to upgrade my Redmine version.

Thanks for your help.

Regards,

Aniss

**#4 - 2016-11-16 01:46 - Toshi MARUYAMA**

*- File deleted (500000125225544.txt)*

**#5 - 2016-11-16 01:46 - Toshi MARUYAMA**

*- Category deleted (Attachments)*