

Redmine - Defect #2444

manny internal server errors in 0.8.0 ...

2009-01-05 13:25 - Marco Tralles

Status:	Closed	Start date:	2009-01-05
Priority:	Urgent	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

add project

if i klick the **add-projects-button** (url: <http://redmine.server.tld/projects/add>) i get a

Internal error

An error occurred on the page you were trying to access.

If you continue to experience problems please contact your redMine administrator for assistance.

Back

production.log

```
Processing ProjectsController#add (for 84.190.183.247 at 2009-01-05 13:23:17) [GET]
Session ID: fc70329bdfb9917a5dc925eb7da40de4
Parameters: {"action"=>"add", "controller"=>"projects"}

NoMethodError (undefined method `sequential_project_identifiers?' for #<Class:0x2b3b64da0758>):
  /vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
  /app/controllers/projects_controller.rb:72:in `add'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters
'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
  /usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
  /vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
  /vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
  /vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
  /vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_management_support'
  /vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
  /vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'
```

```

/vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:76:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:74:in `synchronize
'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:74:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:159:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:158:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:158:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:282:in `run
'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:281:in `eac
h'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:281:in `run
'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/command.rb:212:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/local/bin/mongrel_rails:19:in `load'
/usr/local/bin/mongrel_rails:19

```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server E
rror)

add issue

if i click to „ass issue“ i can fill in the form - but if i click **create** button the internal-server error appears.
if i repost the data by reload the page the same behavior.
but the issues are created ...

```

Processing IssuesController#new (for 84.190.183.247 at 2009-01-05 13:37:23) [POST]
Session ID: fc70329bdfb9917a5dc925eb7da40de4
Parameters: {"project_id"=>"sz-frontend-2008", "commit"=>"Create", "action"=>"new", "controller"
=>"issues", "issue"=>{"start_date"=>"2009-01-05", "estimated_hours"=>"", "priority_id"=>"4", "subj
ect"=>"link-modul", "description"=>"habe eben mit Matthias geklÃ¤rt, dass das neue Link-Modul impl
ementiert werden soll.\r\n", "tracker_id"=>"2", "fixed_version_id"=>"", "category_id"=>"", "done_r
atio"=>"0", "due_date"=>"", "assigned_to_id"=>"", "status_id"=>"1"}, "attachments"=>{"1"=>{"descri
ption"=>"", "file"=>"{}"}}

```

```

NoMethodError (undefined method `plain_text_mail?' for #<Class:0x2b606cdfdf70>):
/vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
/app/models/mailers.rb:231:in `body'
/app/models/mailers.rb:33:in `issue_add'
/vendor/rails/actionmailer/lib/action_mailer/base.rb:446:in `__send__'
/vendor/rails/actionmailer/lib/action_mailer/base.rb:446:in `create!'
/vendor/rails/actionmailer/lib/action_mailer/base.rb:439:in `initialize'
/vendor/rails/actionmailer/lib/action_mailer/base.rb:383:in `new'
/vendor/rails/actionmailer/lib/action_mailer/base.rb:383:in `method_missing'
/app/controllers/issues_controller.rb:147:in `new'
/vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
/vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters
'
/vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
/vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_bench
mark'
/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_r
escue'
/usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_r

```

```

escue'
  /vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
  /vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
  /vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
  /vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
  /vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
  /vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_management_support'
  /vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
  /vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'
  /vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:76:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:74:in `synchronize'

/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/rails.rb:74:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:159:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:158:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:158:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel.rb:268:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:282:in `run'

/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:281:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/configurator.rb:281:in `run'

/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/../lib/mongrel/command.rb:212:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/local/bin/mongrel_rails:19:in `load'
/usr/local/bin/mongrel_rails:19

```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server Error)

settings

if i click in **admin** to **settings** i get the internal server error

```

Processing SettingsController#index (for 84.190.183.247 at 2009-01-05 13:27:34) [GET]
Session ID: fc70329bdfb9917a5dc925eb7da40de4
Parameters: {"action"=>"index", "controller"=>"settings"}
Rendering template within layouts/base
Rendering settings/edit

ActionView::TemplateError (undefined method `diff_max_lines_displayed' for #<Class:0x2b606cdfdf70>
) on line #52 of settings/_general.rhtml:
49: <%= text_field_tag 'settings[feeds_limit]', Setting.feeds_limit, :size => 6 %></p>
50:
51: <p><label><%= l(:setting_diff_max_lines_displayed) %></label>
52: <%= text_field_tag 'settings[diff_max_lines_displayed]', Setting.diff_max_lines_displayed, :si
```

```
ze => 6 %></p>
53:
54: <p><label><%= l(:setting_gravatar_enabled) %></label>
55: <%= check_box_tag 'settings[gravatar_enabled]', 1, Setting.gravatar_enabled? %><%= hidden_field_tag 'settings[gravatar_enabled]', 0 %></p>

vendor/rails/activerecord/lib/active_record/base.rb:1672:in `method_missing'
app/views/settings/_general.rhtml:52:in `_run_erb_47app47views47settings47_general46rhtml'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:141:in `call'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:141:in `capture_erb_with_buffer'
vendor/rails/actionpack/lib/action_view/helpers/capture_helper.rb:44:in `capture'
vendor/rails/actionpack/lib/action_view/helpers/form_tag_helper.rb:443:in `form_tag_in_block'
vendor/rails/actionpack/lib/action_view/helpers/form_tag_helper.rb:39:in `form_tag'
app/views/settings/_general.rhtml:1:in `_run_erb_47app47views47settings47_general46rhtml'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `send'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `execute'
vendor/rails/actionpack/lib/action_view/template_handlers/compliable.rb:29:in `send'
vendor/rails/actionpack/lib/action_view/template_handlers/compliable.rb:29:in `render'
vendor/rails/actionpack/lib/action_view/partial_template.rb:20:in `render'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:30:in `benchmark'
vendor/rails/actionpack/lib/action_view/partial_template.rb:19:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:22:in `render_template'
vendor/rails/actionpack/lib/action_view/partials.rb:110:in `render_partial'
vendor/rails/actionpack/lib/action_view/base.rb:277:in `render'
app/views/settings/edit.rhtml:17:in `_run_erb_47app47views47settings47edit46rhtml'
app/views/settings/edit.rhtml:16:in `each'
app/views/settings/edit.rhtml:16:in `_run_erb_47app47views47settings47edit46rhtml'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `send'
vendor/rails/actionpack/lib/action_view/base.rb:342:in `execute'
vendor/rails/actionpack/lib/action_view/template_handlers/compliable.rb:29:in `send'
vendor/rails/actionpack/lib/action_view/template_handlers/compliable.rb:29:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:35:in `render'
vendor/rails/actionpack/lib/action_view/template.rb:22:in `render_template'
vendor/rails/actionpack/lib/action_view/base.rb:248:in `render_file'
vendor/rails/actionpack/lib/action_controller/base.rb:1112:in `render_for_file'
vendor/rails/actionpack/lib/action_controller/base.rb:869:in `render_with_no_layout'
vendor/rails/actionpack/lib/action_controller/base.rb:884:in `render_with_no_layout'
vendor/rails/actionpack/lib/action_controller/layout.rb:251:in `render_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
vendor/rails/activesupport/lib/active_support/core_ext/benchmark.rb:8:in `realtime'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:51:in `render'
app/controllers/settings_controller.rb:23:in `index'
vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:1166:in `perform_action_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:579:in `call_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
/usr/local/lib/ruby/1.8/benchmark.rb:293:in `measure'
vendor/rails/actionpack/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'
vendor/rails/actionpack/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'
vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'
vendor/rails/activerecord/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'
vendor/rails/activerecord/lib/active_record/query_cache.rb:8:in `cache'
vendor/rails/actionpack/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'
vendor/rails/actionpack/lib/action_controller/base.rb:529:in `send'
vendor/rails/actionpack/lib/action_controller/base.rb:529:in `process_without_filters'
vendor/rails/actionpack/lib/action_controller/filters.rb:568:in `process_without_session_management_support'
vendor/rails/actionpack/lib/action_controller/session_management.rb:130:in `process'
vendor/rails/actionpack/lib/action_controller/base.rb:389:in `process'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:149:in `handle_request'
```

```
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:107:in `dispatch'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `synchronize'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:104:in `dispatch'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'
vendor/rails/actionpack/lib/action_controller/dispatcher.rb:35:in `dispatch'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:76:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `synchronize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/rails.rb:74:in `process'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:159:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:158:in `process_client'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:285:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `initialize'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `new'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel.rb:268:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:282:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `each'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/configurator.rb:281:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:128:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/lib/mongrel/command.rb:212:in `run'
/usr/local/lib/ruby/gems/1.8/gems/mongrel-1.1.5/bin/mongrel_rails:281
/usr/local/bin/mongrel_rails:19:in `load'
/usr/local/bin/mongrel_rails:19
```

Rendering /home/htdocs/projekte-qbit/versions/redmine-0.8.0/public/500.html (500 Internal Server Error)

redmine# ruby script/about

```
/home/htdocs/projekte-qbit/versions/redmine-0.8.0/vendor/rails/actionpack/lib/action_controller/mime_type.rb:66: warning: already initialized constant PDF
About your application's environment
Ruby version           1.8.6 (x86_64-linux)
RubyGems version       1.3.1
Rails version          2.1.2
Active Record version  2.1.2
Action Pack version    2.1.2
Active Resource version 2.1.2
Action Mailer version   2.1.2
Active Support version  2.1.2
Edge Rails revision     unknown
Application root        /home/htdocs/redmine/versions/redmine-0.8.0
Environment             development
Database adapter        mysql
Database schema version  0
```

is there a way to downgrade to 0.7.3 - without the issue-management redmine is not usable ?

History

#1 - 2009-01-05 14:08 - Michael Aye

just to report that i work with a subversion 0.8.0-stable on a Suse Linux with passenger-mod here without any problems and hickups.
Maybe something went wrong during upgrade/installation?

#2 - 2009-01-05 16:25 - Karl Heinz Marbaise

Hi,

the printout say "Database schema version 0" that seemed to be wrong....Have you migrated your database? Did you do an update from 0.7.3 ?

Kind regards
Karl Heinz Marbaise

#3 - 2009-01-05 18:38 - Jean-Philippe Lang

- *Status changed from New to Closed*
- *Affected version (unused) deleted (0.8.0)*
- *Resolution set to Invalid*

The fact that you're getting these errors means that your config/settings.yml file is either outdated or invalid.
Please use the one that is included in the 0.8.0 release then restart the app. It will work much better.