

## Redmine - Defect #24650

### Internal error after every plugin installed

2016-12-19 17:59 - Alex Doe

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.2.1
<b>Resolution:</b>	Invalid		

#### Description

Hi everyone,

I'm new into Ruby/rails world and Redmine. I'm trying to deploy and configure redmine for my projects. Installation is OK but when I install every single plugin I've an internal error .. I checked the folder name, he's OK, I checked github issues too.

#### My logs :

```
ActionView::Template::Error (Missing partial hooks/_base_head with {:locale=>[:fr, :en], :formats=>[:html], :variants=>[], :handlers=>[:erb, :builder, :raw, :ruby, :rsb]}). Searched in:
 * "/usr/share/redmine/app/views"
):
 13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' %>
 14: <%= javascript_heads %>
 15: <%= heads_for_theme %>
 16: <%= call_hook :view_layouts_base_html_head %>
 17: <!-- page specific tags -->
 18: <%= yield :header_tags -%>
 19: </head>
lib/redmine/hook/view_listener.rb:59:in `block (2 levels) in render_on'
lib/redmine/hook/view_listener.rb:57:in `map'
lib/redmine/hook/view_listener.rb:57:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb__4449588612264819497_43138540'
app/controllers/application_controller.rb:470:in `block (2 levels) in render_error'
app/controllers/application_controller.rb:468:in `render_error'
app/controllers/application_controller.rb:456:in `render_404'
app/controllers/application_controller.rb:480:in `missing_template'
```

#### Informations:

##### Environment:

```
Redmine version      3.2.1.stable
Ruby version         2.3.1-p112 (2016-04-26) [x86_64-linux-gnu]
Rails version        4.2.6
Environment          production
Database adapter     Mysql2
```

##### SCM:

```
Git                  2.7.4
Filesystem
```

##### Redmine plugins:

```
no plugin installed
```

I searched on google, found some posts but nothing worked for me.

I really need your heal because I just started learn rails the last week :/

Thanks in advance,

Best regards,

Alex

## History

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### #1 - 2016-12-20 01:03 - Go MAEDA

- *Category deleted (Plugin Request)*
- *Status changed from New to Closed*
- *Resolution set to Invalid*

The problem is obviously caused by some plugins.  
Please identify the plugin causing the problem and contact the author of the plugin.