

Redmine - Defect #24650

Internal error after every plugin installed

2016-12-19 17:59 - Alex Doe

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	3.2.1
Resolution:	Invalid		

**Description**

Hi everyone,

I'm new into Ruby/rails world and Redmine. I'm trying to deploy and configure redmine for my projects. Installation is OK but when I install every single plugin I've an internal error .. I checked the folder name, he's OK, I checked github issues too.

My logs :

```
ActionView::Template::Error (Missing partial hooks/_base_head with {:locale=>[:fr, :en], :formats=>[:html], :variants=>[], :handlers=>[:erb, :builder, :raw, :ruby, :rsb]}). Searched in:
 * "/usr/share/redmine/app/views"
):
 13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' %>
 14: <%= javascript_heads %>
 15: <%= heads_for_theme %>
 16: <%= call_hook :view_layouts_base_html_head %>
 17: <!-- page specific tags -->
 18: <%= yield :header_tags -%>
 19: </head>
lib/redmine/hook/view_listener.rb:59:in `block (2 levels) in render_on'
lib/redmine/hook/view_listener.rb:57:in `map'
lib/redmine/hook/view_listener.rb:57:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb__4449588612264819497_43138540'
app/controllers/application_controller.rb:470:in `block (2 levels) in render_error'
app/controllers/application_controller.rb:468:in `render_error'
app/controllers/application_controller.rb:456:in `render_404'
app/controllers/application_controller.rb:480:in `missing_template'
```

**Informations:**

Environment:

Redmine version	3.2.1.stable
Ruby version	2.3.1-p112 (2016-04-26) [x86_64-linux-gnu]
Rails version	4.2.6
Environment	production
Database adapter	Mysql2

SCM:

Git	2.7.4
Filesystem	

Redmine plugins:

no plugin installed

I searched on google, found some posts but nothing worked for me.  
I really need your heal because I just started learn rails the last week :/

Thanks in advance,

Best regards,

Alex

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## History

### #1 - 2016-12-20 01:03 - Go MAEDA

- *Category deleted (Plugin Request)*
- *Status changed from New to Closed*
- *Resolution set to Invalid*

The problem is obviously caused by some plugins.  
Please identify the plugin causing the problem and contact the author of the plugin.