Redmine - Feature #2477

mail reminder for watchers

2009-01-09 08:57 - panta rhei

<table>
<thead>
<tr>
<th>Status:</th>
<th>New</th>
<th>Start date:</th>
<th>2009-01-09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Category:</td>
<td>Email notifications</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Target version:</td>
<td>Candidate for next major release</td>
<td>Resolution:</td>
<td></td>
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Description

Please add an option to the watchers if they should receive a reminder mail too. Sometimes it's useful that all related people get a reminder for the tasks.

or am i missing something and it's already possible to do?

Related issues:

- Related to Redmine - Feature #3035: Reminder at start-date
- Blocked by Redmine - Defect #25049: Issues which are assigned to group are no...

History

#1 - 2009-04-21 16:05 - J Cayetano Delgado
- Status changed from New to Resolved

Duplicated: #2477

#2 - 2009-04-21 16:05 - J Cayetano Delgado
Duplicated: #3035, i meant.

#3 - 2010-08-25 10:29 - Yuki Kita
+1
I think this issue is not a duplicate of #3035. So the status should be reverted to "New".

#4 - 2011-03-24 08:57 - Toshi MARUYAMA
- Category set to Email notifications
- Status changed from Resolved to New

#5 - 2011-12-20 23:01 - Pawel Walat
+1

#6 - 2014-09-08 16:01 - Roberto Viola
+1

#7 - 2015-11-13 08:01 - Earl ng
+1 How do you send email reminders to watchers?

#8 - 2017-01-12 04:00 - Kohei Nakamura
+1 I also expect this function to be implemented.

#9 - 2017-01-12 15:25 - Go MAEDA
- File 2477-reminder-to-watchers.diff added

I have created a patch to implement this feature.

This patch introduces new option 'recipients', which specifies recipient types (‘assignee’ or ‘watcher’), to the rake task 'redmine.send_reminders'.
Examples:

```ruby
rake redmine:send_reminders
rake redmine:send_reminders recipients=assignee
```
Send reminders to assignees. Same behavior with the current implementation.

```ruby
rake redmine:send_reminders recipients=assignee,watcher
```
Send reminders to assignees and watchers.

```ruby
rake redmine:send_reminders recipients=watcher
```
Send reminders to watchers.

#10 - 2017-01-15 07:02 - Go MAEDA
- Target version set to Candidate for next major release

#11 - 2017-01-18 04:14 - Go MAEDA
- Target version changed from Candidate for next major release to 3.4.0

Let's deliver this feature in 3.4.0.

#12 - 2017-01-25 09:04 - Jean-Philippe Lang
- Target version changed from 3.4.0 to Candidate for next major release

The text in the reminder email is "X issue(s) that are assigned to you are due in the next N days". That doesn't work for watchers. We should adapt this message for watchers and maybe group issues by assignee.

Could we discuss about how the email should look like? That could be:

```text
X issue(s) that you are involved are due in the next N days:

* X issues assigned to A:
  * issue nn
  * ...

* X issues assigned to B:
  * issue nn
  * ...

* X issues assigned to nobody:
  * issue nn
```

#13 - 2017-01-25 10:43 - Go MAEDA
Thanks for taking a look at the patch.

Jean-Philippe Lang wrote:

> The text in the reminder email is "X issue(s) that are assigned to you are due in the next N days". That doesn't work for watchers. We should adapt this message for watchers and maybe group issues by assignee.

I think that more simpler solution is good enough. What do you think?

recipients=assignee:

```text
X issue(s) that you are involved are due in the next N days:

[Assigned to you]
  * issue nn
  * ...

[Assigned to your group]
  * issue nn
  * ...
```

recipients=assignee,watcher:

```text
X issue(s) that you are involved are due in the next N days:

[Assigned to you]
  * issue nn
  * ...

[Assigned to your group]
  * issue nn
  * ...
[Assigned to your group and you]
  * issue nn
  * ...
```
#14 - 2017-02-12 02:58 - Go MAEDA
- Blocked by Defect #25049:Issues which are assigned to group are not listed in reminders if 'users' parameter is specified added

+1 Anything new?

#16 - 2021-01-26 09:58 - Celso Acurcio
Hi,

I'm also very keen on this feature. I've used the standard rake command on my task scheduler which works perfectly but I'd like to notify the Watchers as well. Looked around a lot and installed some old plugins which don't work with my 4.1.1 version. This thread has been dead for a while but hopefully someone can give me an update. I also tried: bundle exec rake redmine:send_reminders recipients=assignee,watcher days=3 RAILS_ENV="production"
It still works but it still only emails assignees.

#17 - 2022-08-11 14:52 - masashi saito
Anything new?

#18 - 2022-09-15 10:20 - Terence Lien
make a wish that could be implement in 4.2.7 and above.

Files

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<td>2017-01-12</td>
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