

Redmine - Defect #24994

Custom field's value can't be saved when updating an issue

2017-02-04 02:55 - Yao Li

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	3.3.0
Resolution:	Invalid		
<b>Description</b> Hi there,  I updated redmine from 2.3.0 to 3.3.0. Now I met a problem, below are repro steps.  1. Create a new issue 2. Update the issue to another status, which has required field in my workflow configuration. The required field is List format configured in Custom fields. 3. Choose a value in the list, save the issue successfully. 4. The filed value leaves empty after a success save.  Plus, I have some new findings. Let's call the custom field as Field-A, Field-A has three values a,b,c.  1. Set Field-A to a, save the issue. 2. The Field-A leaves empty. 3. Update the issue, set Field-A to b, save the issue. 4. The Field-A's value is successfully set to b 5. Update the issue, set Field-A to a (which is initially value in step 1), save the issue. 5. The Field-A's value is still b, but a is expected here.  If the initial value is b, the repeat steps 2-5, you will find the initial value can't be saved. But if you change the value of this field the save the issue, it works well.			

History

#1 - 2017-02-12 17:15 - Toshi MARUYAMA

Yao Li wrote:

Hi there,

I updated redmine from 2.3.0 to 3.3.0. Now I met a problem, below are repro steps.

- 1. Create a new issue
- 2. Update the issue to another status, which has required field in my workflow configuration. The required field is List format configured in Custom fields.
- 3. Choose a value in the list, save the issue successfully.
- 4. The filed value leaves empty after a success save.

I cannot reproduce on vanilla Redmine [3.3.2](#).

#2 - 2017-02-12 17:16 - Toshi MARUYAMA

- Status changed from New to Needs feedback

#3 - 2017-02-12 17:22 - Toshi MARUYAMA

Yao Li wrote:

Plus, I have some new findings. Let's call the custom field as Field-A, Field-A has three values a,b,c.

- 1. Set Field-A to a, save the issue.
- 2. The Field-A leaves empty.
- 3. Update the issue, set Field-A to b, save the issue.

- 4. The Field-A's value is successfully set to b
- 5. Update the issue, set Field-A to a (which is initially value in step 1), save the issue.
- 5. The Field-A's value is still b, but a is expected here.

I cannot understand why a is expected.

**#4 - 2017-02-13 03:26 - Yao Li**

- File hzyhlzyy-33938.pdf added

Refer to step [#5](#), I updated the field to a, so in the last step a is expected.

See attached pdf, search the field name "J" - you can see the field is saved many times but "J" field still remains empty.

**#5 - 2017-02-13 16:36 - Toshi MARUYAMA**

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

You use plugins due to your [#24995](#). Please contact plugin author.

**Files**

hzyhlzyy-33938.pdf	8.49 KB	2017-02-13	Yao Li
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