

Redmine - Defect #24995

Custom query - error 500 if irrelevant field chosen

2017-02-04 03:07 - Yao Li

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues list	Estimated time:	0.00 hour
Target version:		Affected version:	3.3.0
Resolution:	Invalid		
<div>Description</div> <p>Hi there,</p> <p>Now I'm using redmine 3.3.0.</p> <ol style="list-style-type: none"><li>1. In the issues page, filter issues with tracker</li><li>2. Set columns in Options panel, choose a field which is irrelevant with the tracker</li><li>3. Click apply, server returns Redmine 500 error with below information</li></ol> <p>Internal error</p> <p>An error occurred on the page you were trying to access.</p> <p>If you continue to experience problems please contact your Redmine administrator for assistance.</p> <p>If you are the Redmine administrator, check your log files for details about the error.</p> <p>Back</p> <p>Compared with 2.3.0 version, if a irrelevant field is chosen, the column just leaves empty in result page, no 500 error occurred.</p>			

History

#1 - 2017-02-04 03:11 - Yao Li

update .. should be error 500 in the subject ..

#2 - 2017-02-04 08:20 - Go MAEDA

- Subject changed from Custom query - error 404 if irrelevant field chosen to Custom query - error 500 if irrelevant field chosen

#3 - 2017-02-04 08:26 - Go MAEDA

- Category set to Issues list
- Status changed from New to Needs feedback

I cannot reproduce the error in the current trunk.  
Could you paste the error messages in log/production.log file?

#4 - 2017-02-04 11:10 - Shreyas Moolya

Yao Li wrote:

update .. should be error 500 in the subject ..

+1

#5 - 2017-02-12 17:03 - Toshi MARUYAMA

What do you mean "a field which is irrelevant with the tracker"?

#6 - 2017-02-13 03:31 - Yao Li

Toshi MARUYAMA wrote:

What do you mean "a field which is irrelevant with the tracker"?

For example, we have trackers A and B, customized fields m,n,p,q. A uses m and n, B uses p and q.

- 1. Setup a query to display all tracker A issues
- 2. Choose columns m and n to display - it works well
- 3. Choose columns m, n, and p to display - server returns 500 error.

#7 - 2017-02-13 03:47 - Yao Li

- File production.log added

production log attached.

#8 - 2017-02-13 04:17 - Go MAEDA

Yao Li wrote:

production log attached.

Please see line 52. It is obvious that the error was caused by a plugin named 'extended\_fields'. I think that uninstalling the plugin will resolve the problem.

#9 - 2017-02-13 16:34 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed
- Resolution set to Invalid

Please contact plugin author.

Files

production.log	481 KB	2017-02-13	Yao Li
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