**Redmine - Feature #2507**  
**Email creation issues: assign-to parameter**  
2009-01-14 11:53 - José Campos

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
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<tr>
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</tr>
<tr>
<td>Category:</td>
<td>Email receiving</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
</tr>
<tr>
<td>Resolution:</td>
<td>Fixed</td>
</tr>
<tr>
<td>Start date:</td>
<td>2009-01-14</td>
</tr>
<tr>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated time:</td>
<td>0.00 hour</td>
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</table>

**Description**

I miss the ability to assign issues created via email to specific team members. It would be very nice to write something like

```plaintext
[...
Project: foo
Assigned-To: John Doe
```

in the email body and have the new issue assigned to John Doe automatically.

**Related issues:**

- Related to Redmine - Patch # 2702: mail_handler_update: added ability to update fields via email  
  Closed 2009-02-09
- Related to Redmine - Feature # 5594: Improve MailHandler's keyword handling  
  Closed 2010-05-25

**History**

**#1 - 2009-01-16 06:05 - Ewan Makepeace**

I am pretty sure you can already but can't find the documentation. Example see this issue #2316

**#2 - 2009-01-19 02:44 - José Campos**

No, I can't. Sorry.

I even checked out the code itself

```
/app/models/mail_handler.rb
```

and, though I don't know ruby, I can pretty much assure you that there is no support for Assign To (nor for Target Version, btw) parameter setup via email.

**#3 - 2009-02-09 08:07 - Go MAEDA**

I submitted a patch to update assigned-to and some other fields. Please see #2702.  
After applied my patch, you can update assigned-to field with mail address or login id.

**#4 - 2011-03-24 10:36 - Toshi MARUYAMA**

- Category set to Email notifications
#5 - 2011-11-28 00:26 - Mischa The Evil
- Category changed from Email notifications to Email receiving

#6 - 2016-12-26 04:43 - Go MAEDA
- Related to Feature #5594: Improve MailHandler's keyword handling added

#7 - 2016-12-26 04:43 - Go MAEDA
- Status changed from New to Closed
- Resolution set to Fixed

Fixed in r3764 (Redmine 1.1.0).