

Redmine - Defect #25116

redmine:email:receive_imap "attachments is invalid" At outlook file attach

2017-02-17 17:11 - Daniel Drexlmaier

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	3.3.2
Resolution:			
Description			
Error:			
MailHandler: Validation failed: attachments is invalid			
Rendered mailer/_issue.text.erb (4.4ms)			
Rendered mailer/issue_add.text.erb within layouts/mailer (9.1 ms)			
Rendered mailer/_issue.html.erb (4.9ms)			
Rendered mailer/issue_add.html.erb within layouts/mailer (6.4ms)			
Reproduce:			
Server: Exchange			
Client: Outlook 2016			
Reproduce:			
E-mail forward the e-mail as an attachment in the e-mail.			

History

#1 - 2017-02-17 18:35 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [[submissions]].

#2 - 2019-04-21 22:21 - Daniel Drexlmaier

Problem... U+1F642Slightly Smiling Face Unicode-Zeichen

#3 - 2022-02-02 20:02 - Daniel Drexlmaier

- File Bildschirmfoto 2022-02-02 um 20.02.26.png added

problem persists.

Problem Unicode-Symbols

ERROR -- : MailHandler: an unexpected error occurred when receiving email: Mysql2::Error: Incorrect string value: '\xF0\x9F\x94xA5 S...' for column `xx`.`issues`.`description` at row 1: INSERT INTO `issues`

#4 - 2022-02-02 21:16 - Daniel Drexlmaier

Solution: Convert table to utf8mb and set in file database.yml "encoding: utf8mb4"

Files

Bildschirmfoto 2022-02-02 um 20.02.26.png	42.4 KB	2022-02-02	Daniel Drexlmaier
---	---------	------------	-------------------