

Redmine - Defect #2566

regular "An internal server error occurred. Please try again later." error

2009-01-23 06:43 - Thomas D

Status:	Closed	Start date:	2009-01-23
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Cant reproduce		

Description

This error happens systematically after a day of running.
This is on CentOS 5, in a virtual environment (OpenVZ).

I start Redmine with the following command: "ruby script/server -e production -p 80 -d -u"
After a day, it will reply with the above error message, even if the server is totally unused. Memory is not the culprit and the various system logs do not reflect any problem.
The production log file shows the last access that worked and nothing else.

This is 100% reproducible. Let me know what data I can provide.

History

#1 - 2009-01-23 18:45 - Jean-Philippe Lang

This error message: "An internal server error occurred. Please try again later." is not a Redmine error message.
Do you have any reverse proxy in front of it?

#2 - 2009-01-23 19:38 - Thomas D

yes, I have; I should have thought of that...

I tried to connect directly to the server, on the host, and it simply does not reply

#3 - 2009-01-24 10:22 - Jean-Philippe Lang

let me know what data I can provide

Maybe you can start with what is mentioned in [SubmittingBugs](#).
Honestly, this problem can come from many things, like a broken connection to the database (see <http://wooga.drbacchus.com/rails-and-mysql-timeouts>).

#4 - 2009-03-07 13:47 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Cant reproduce

Reopen if needed.