

## Redmine - Defect #25668

### Assignee is being lost when creating ticket

2017-04-21 22:29 - Nico Schottelius

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.3.3
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Behaviour:			
When creating a ticket and setting the assignee and pressing the "create" button, the ticket is created without an assignee.			
Expected behaviour:			
Assignee is kept.			

### History

#### #1 - 2017-04-22 04:58 - Toshi MARUYAMA

- Status changed from New to Needs feedback

See [submissions](#).

#### #2 - 2017-04-22 08:35 - Nico Schottelius

Thanks for the pointer, Toshi!

Here are the system information:

```
[08:19:56] redmine:~# dpkg -l | grep postgre
ii  postgresql                    9.4+165+deb8u1          all          object-relational SQL
    database (supported version)
ii  postgresql-9.4                9.4.9-0+deb8u1          amd64       object-relational SQL
    database, version 9.4 server
ii  postgresql-client-9.4         9.4.9-0+deb8u1          amd64       front-end programs fo
r PostgreSQL 9.4
ii  postgresql-client-common      165+deb8u1              all          manager for multiple
PostgreSQL client versions
ii  postgresql-common            165+deb8u1              all          PostgreSQL database-c
luster manager
```

Ruby:

```
app@redmine:~/app/current$ bundle exec ruby -v
ruby 2.2.4p230 (2015-12-16 revision 53155) [x86_64-linux]

app@redmine:~/app/current$ bundle exec gem list | grep rails
jquery-rails (3.1.4)
rails (4.2.7.1)
rails-deprecated_sanitizer (1.0.3)
rails-dom-testing (1.0.8)
rails-html-sanitizer (1.0.3)
roadie-rails (1.1.1)
sprockets-rails (3.2.0)
```

Redmine 3.3.3:

```
app@redmine:~/app/current$ git describe --always
aef65ff
```

Plugins: the scrum plugin

```
app@redmine:~/app/current$ bundle exec ruby bin/about
```

```
sh: 1: svn: not found
sh: 1: darcs: not found
sh: 1: cvs: not found
sh: 1: bzz: not found
Environment:
  Redmine version      3.3.3.stable
  Ruby version         2.2.4-p230 (2015-12-16) [x86_64-linux]
  Rails version        4.2.7.1
  Environment          production
  Database adapter     PostgreSQL
SCM:
  Mercurial            3.1.2
  Git                  2.1.4
  Filesystem
Redmine plugins:
  scrum                0.15.0
app@redmine:~/app/current$
```

### #3 - 2017-04-22 08:37 - Nico Schottelius

There are no errors in the stderr log

### #4 - 2017-04-22 10:05 - Go MAEDA

Could you try without plugins?

### #5 - 2017-04-22 18:30 - Nico Schottelius

That's really sad - it was really caused by the scrum plugin!

Thanks for the pointer!

### #6 - 2017-04-23 02:02 - Go MAEDA

- Status changed from Needs feedback to Closed
- Resolution set to Invalid

Thank you for your feedback.  
Since the problem was caused by a plugin, I am closing this issue.