Redmine - Defect #25720

Internal error after installing Redmine plugin

2017-04-28 11:28 - □□ □

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

Hi all,

I tried to install a Redmine plugin https://github.com/onozaty/redmine-view-customize.
When restarting the server,I cannot access the page anymore with an internal error.
How do I fix this issue?BTW,Redmine version is v3.3.0-1.

And here is the production log:
Started GET "/redmine/" for 127.0.0.1 at 2017-04-28 00:33:57 -0700
Processing by WelcomeController#index as HTML
Current user: anonymous
Rendered welcome/index.html.erb within layouts/base (0.0ms)
Completed 500 Internal Server Error in 16ms (ActiveRecord: 0.0ms)

ActionView::Template::Error (Mysql2::Error: Table 'bitnami_redmine.view_customizes' doesn't exist: SELECT `view_customizes`.*
FROM `view_customizes`):
13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' >
14: <= javascript_heads >
15: <= heads_for_theme >
16: <= call_hook :view_layouts_base_html_head >
17: <!-- page specific tags -->
18: <= yield :header_tags -%>
19: </head>
plugins/view_customize/lib/view_customize/view_layouts_base_html_head_hook.rb:17:in `match_customize'
plugins/view_customize/lib/view_customize/view_layouts_base_html_head_hook.rb:5:in `view_layouts_base_html_head'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb__886651538_46400232'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

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lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'

lib/redmine/hook.rb:61:in `each'
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lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb__342461918_47151996'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

Started GET "/redmine/" for 127.0.0.1 at 2017-04-28 00:34:29 -0700
Processing by WelcomeController#index as HTML
Current user: anonymous
Rendered welcome/index.html.erb within layouts/base (0.0ms)
Completed 500 Internal Server Error in 16ms (ActiveRecord: 0.0ms)

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FROM `view_customizes`):
13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' >
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lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb__886651538_46400232'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

Started GET "/redmine/" for 127.0.0.1 at 2017-04-28 23:47:31 -0700
Processing by WelcomeController#index as HTML
Current user: anonymous
Rendered welcome/index.html.erb within layouts/base (15.6ms)
Completed 500 Internal Server Error in 858ms (ActiveRecord: 202.8ms)

ActionView::Template::Error (Mysql2::Error: Table 'bitnami_redmine.view_customizes' doesn't exist: SELECT `view_customizes`.*
FROM `view_customizes`):
13: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' >
14: <= javascript_heads >
15: <= heads_for_theme >
16: <= call_hook :view_layouts_base_html_head >
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19: </head>
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lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb___283165339_46497684'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

Started GET "/redmine/" for 127.0.0.1 at 2017-04-28 23:50:33 -0700
Processing by WelcomeController#index as HTML
Current user: anonymous
Rendered welcome/index.html.erb within layouts/base (15.6ms)
Completed 500 Internal Server Error in 468ms (ActiveRecord: 62.4ms)

ActionView::Template::Error (Mysql2::Error: Table 'bitnami_redmine.view_customizes' doesn't exist: SELECT `view_customizes`.*

FROM `view_customizes`):
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lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/views/layouts/base.html.erb:16:in `_app_views_layouts_base_html_erb___363638565_46160580'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'

History

#1 - 2017-04-28 12:16 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Please contact plugin author.