

Redmine - Defect #25868

Can't upload over 2GB file

2017-05-17 02:24 - allen chen

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Attachments	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description I use bitnami-redmine-3.3.3-0-windows-installer.exe to install Redmine. My OS is win7 64 bit. I set the upload file limit to 4GB. But when I upload the large file that over 2 GB file it will show Internal Server error. The Productions.log show below. Processing by AttachmentsController#upload as JS Parameters: {"attachment_id"=>"1", "filename"=>"release1.tgz", "content_type"=>"application/gzip"} Current user: admin (id=1) Completed 500 Internal Server Error in 140ms (ActiveRecord: 78.0ms) RangeError (bignum too big to convert into `long`): app/controllers/attachments_controller.rb:92:in `upload' lib/redmine/sudo_mode.rb:63:in `sudo_mode'			

History

#1 - 2017-05-17 09:09 - Toshi MARUYAMA

- Category changed from Files to Attachments

#2 - 2017-05-17 09:11 - Toshi MARUYAMA

- Status changed from New to Needs feedback

I think Bitnami provides 32 bits Ruby, not 64 bits.

#3 - 2017-05-17 15:44 - allen chen

How to install Redmine with Ruby 64 bits on win7 64 bit?
If I download Ruby 64 bits can I just replace the Ruby folder directly?

#4 - 2017-05-17 16:04 - Toshi MARUYAMA

Please ask bitnami team.

#5 - 2019-04-30 11:35 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid