

## Redmine - Defect #25868

### Can't upload over 2GB file

2017-05-17 02:24 - allen chen

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>I use bitnami-redmine-3.3.3-0-windows-installer.exe to install Redmine. My OS is win7 64 bit. I set the upload file limit to 4GB. But when I upload the large file that over 2 GB file it will show Internal Server error.</p> <p>The Productions.log show below.</p> <pre>Processing by AttachmentsController#upload as JS Parameters: {"attachment_id"=&gt;"1", "filename"=&gt;"release1.tgz", "content_type"=&gt;"application/gzip"} Current user: admin (id=1) Completed 500 Internal Server Error in 140ms (ActiveRecord: 78.0ms)  RangeError (bignum too big to convert into `long`): app/controllers/attachments_controller.rb:92:in `upload' lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			

#### History

**#1 - 2017-05-17 09:09 - Toshi MARUYAMA**

- Category changed from Files to Attachments

**#2 - 2017-05-17 09:11 - Toshi MARUYAMA**

- Status changed from New to Needs feedback

I think Bitnami provides 32 bits Ruby, not 64 bits.

**#3 - 2017-05-17 15:44 - allen chen**

How to install Redmine with Ruby 64 bits on win7 64 bit?  
If I download Ruby 64 bits can I just replace the Ruby folder directly?

**#4 - 2017-05-17 16:04 - Toshi MARUYAMA**

Please ask bitnami team.

**#5 - 2019-04-30 11:35 - Go MAEDA**

- Status changed from Needs feedback to Closed

- Resolution set to Invalid