

Redmine - Defect #26016

Redmine is slow to some users

2017-05-22 18:08 - Renê Barbosa

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Performance	Estimated time:	0.00 hour
Target version:		Affected version:	3.3.0
Resolution:			
Description			
<p>We updated our Redmine environment to the version 3.3.0 and some users are complaining about slowness in their activities.</p> <p>We found that just some users (the ones with 1000+ projects) are with this problem. Users with ~600- projects are not affected.</p> <p>I've attached 2 files at this issue, they're a Redmine debug log of an user with several projects (slow.log) and an user with few projects (slow.log). The difference is really notable.</p>			
Related issues:			
Related to Redmine - Feature # 19102: Redmine doesnt scale with large amount ...		Needs feedback	

History

#1 - 2017-05-22 18:25 - Renê Barbosa

Environment:

```
Redmine version: 3.3.3.stable
Ruby version: 2.1.10-p492 (2016-04-01) [x86_64-linux]
Rails version: 4.2.7.1
Environment: production
Database adapter: MySQL2
```

SCM:

```
Filesystem
```

Redmine plugins:

```
no plugin installed
```

#2 - 2017-05-22 19:21 - Toshi MARUYAMA

- Related to Feature #19102: Redmine doesnt scale with large amount of projects added

#3 - 2017-07-03 19:38 - Renê Barbosa

It looks like the issue was fixed in 3.4.0.

#4 - 2017-07-03 20:16 - Mischa The Evil

- Status changed from New to Closed

Renê Barbosa wrote:

| *It looks like the issue was fixed in 3.4.0.*

That is possible as 3.4.0 includes several performance improvements. I'll close this issue but keep #19102 open as that one includes more cases of multiple users. I'd like to see their feedback before closing that one.

Thanks for the feedback.

Files

fast.log	7.26 KB	2017-05-22	Renê Barbosa
slow.log	80.6 KB	2017-05-22	Renê Barbosa