Redmine - Feature #26083

problem in exporting Arabic text to csv

2017-06-01 13:48 - Abd elhameed Mohamed

| Status: | Closed | Start date: | | |
|--|---------|-----------------|-----------|--|
| Priority: | Normal | Due date: | | |
| Assignee: | | % Done: | 0% | |
| Category: | | Estimated time: | 0.00 hour | |
| Target version: | | | | |
| Resolution: | Invalid | | | |
| Description | | | | |
| please I need a solution to this Issue | | | | |
| My redmine version is 2.4.3-0 | | | | |
| and I have been worked with this ticket number <u>#16040</u> | | | | |
| and the problem still found . | | | | |
| please advice . | | | | |

History

#1 - 2017-06-01 14:05 - Go MAEDA

- Description updated
- Status changed from New to Closed
- Priority changed from Urgent to Normal
- Resolution set to Invalid

Redmine 2.4.3 is too old and no longer supported. Please use latest versions (3.3 or 3.2).

#2 - 2017-06-03 05:58 - Eslam Abd Elsatar

- File issues.pdf added

I have the same issue while exporting to pdf and csv. version 3.1.0 what to do ?

#3 - 2017-06-03 06:00 - Eslam Abd Elsatar

- File snap1.PNG added
- File snap3.PNG added

#4 - 2017-06-03 09:22 - Go MAEDA

Eslam Abd Elsatar wrote:

I have the same issue while exporting to pdf and csv. version 3.1.0 what to do ?

Could you try again after setting "Language" to "Arabic" in the "My account" page?

#5 - 2017-06-03 09:37 - Eslam Abd Elsatar

Yes. I have tried it Same result

Files

| issues.pdf | 342 KB | 2017-06-03 | Eslam Abd Elsatar |
|------------|---------|------------|-------------------|
| snap1.PNG | 5.94 KB | 2017-06-03 | Eslam Abd Elsatar |
| snap3.PNG | 21.9 KB | 2017-06-03 | Eslam Abd Elsatar |