

## Redmine - Feature #2609

### mailhandler

2009-01-28 09:59 - Frotran Def

<b>Status:</b> Closed	<b>Start date:</b> 2009-01-28
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Accounts / authentication	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b> Duplicate	
<b>Description</b> It would be great if the mailhandler can receive mails from unknown users and search through the LDAP-Directory for the e-mail address and add the user automatically. If the e-mail address not found, the ticket is map to a default user.  This feature is very useful, if Redmine use as a IT Help Desk (Ticket System).	
<b>Related issues:</b> Is duplicate of Redmine - Feature #2334: Autocreate user account when user su... <b>Closed</b> <b>2008-12-13</b>	

### History

#### #1 - 2009-01-28 13:10 - Frotran Def

Sorry, forgot to change the title.

#### #2 - 2009-05-15 22:13 - Frotran Def

- Status changed from New to Resolved

Duplicate [Ticket 2334](#).

#### #3 - 2011-04-19 09:34 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Duplicate