

Redmine - Defect #26124

Error 404 when trying to download issue-attached file with url-encoded link

2017-06-08 17:53 - Andrey Iskousnykh

Status:	Closed	Start date:											
Priority:	Normal	Due date:											
Assignee:		% Done:	0%										
Category:		Estimated time:	0.00 hour										
Target version:		Affected version:	3.3.0										
Resolution:	Invalid												
Description													
<p>Issue appears when I try to download file, that is attached to issue and which name contains non-latin chars (russian letters). Somehow file name become corrupted during get request. Here log parts: Upload request (OK)</p> <pre>Started POST "/redmine/uploads.js?attachment_id=1&filename=Scan10001%20%E2%80%94%20%D0%BA%D0%BE%D0%BF%D0%B8%D1%8F.jpg&content_type=image%2Fjpeg" for 127.0.0.1 at 2017-06-07 18:02:43 +0300 Processing by AttachmentsController#upload as JS Parameters: {"attachment_id"=>"1", "filename"=>"Scan10001 - копия.jpg", "content_type"=>"image/jpeg"} Current user: NK (id=3) Saving attachment 'C:/BitNami/redmine-3.3.0-1/apps/redmine/htdocs/files/2017/06/170607180244_6da4361f84cca44f87c91e3fe3171a32.jpg' (966578 bytes) Rendered attachments/upload.js.erb (0.0ms) Completed 200 OK in 129ms (Views: 0.0ms ActiveRecord: 80.0ms)</pre> <p>File and db-record are both fine. Failed download request:</p> <pre>Started GET "/redmine/attachments/download/1452/Scan10001%20..94%20копия.jpg" for 127.0.0.1 at 2017-06-07 18:02:51 +0300 Processing by AttachmentsController#download as HTML Parameters: {"id"=>"1452", "filename"=>"Scan10001 \xE2\x80\x94 \xD0\xBA\xD0\xBE\xD0\xBF\xD0\xB8\xD1\x8F.jpg"} Current user: NK (id=3) Rendered common/error.html.erb within layouts/base (0.0ms) Filter chain halted as :find_attachment rendered or redirected Completed 404 Not Found in 47ms (Views: 15.6ms ActiveRecord: 15.6ms)</pre> <p>Even log record is corrupted, printscreen of notepad++ attached (unprintable chars present): prntscr1.PNG</p> <p>HTML-anchor in issue looks fine.</p> <p>My environment: Redmine is installed using Bitnami Redmine Stack.</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>3.3.0.stable</td></tr><tr><td>Ruby version</td><td>2.1.8-p440 (2015-12-16) [i386-mingw32]</td></tr><tr><td>Rails version</td><td>4.2.6</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>MySQL2</td></tr></table>				Redmine version	3.3.0.stable	Ruby version	2.1.8-p440 (2015-12-16) [i386-mingw32]	Rails version	4.2.6	Environment	production	Database adapter	MySQL2
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Environment	production												
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History

#1 - 2017-06-08 19:10 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Please ask Bitnami team.

Files

prntscr1.PNG	9.23 KB	2017-06-08	Andrey Iskousnykh
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