

## Redmine - Defect #26129

### Email notification function problem,

2017-06-09 12:26 - James Lai

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
<p>We came across a problem during the using of Redmine : mail notification can't be triggered in two Issues of one Project, but we got mail notification before, and there is no similar situation in other Issues. We want to know, is this a bug in Redmine? BTW, the fuction went normal after we copy the Issues into a new one, but the original Issues still got this problem. Please help to check it,thanks!</p>			
Environment:			
Redmine version	3.3.2.stable		
Ruby version	2.3.2-p217 (2016-11-15) [x86_64-linux]		
Rails version	4.2.7.1		
Environment	production		
Database adapter	Mysql2		
SCM:			
Subversion	1.7.14		
Git	1.8.3.1		
Filesystem			
Redmine plugins:			
_query	0.0.2		
clipboard_image_paste	1.10		
easy_wbs	2016-0.0		
redmine_agile	1.4.2		
redmine_ckeditor	1.1.4		
redmine_contacts	4.0.6		
redmine_custom_workflows	0.1.6		
redmine_dashboard	2.7.1		
redmine_dmsf	1.5.8		
redmine_favorite_projects	2.0.3		
redmine_knowledgebase	3.2.1		

### History

#### #1 - 2017-06-09 14:41 - Toshi MARUYAMA

- Category changed from Email receiving to Email notifications

#### #2 - 2017-06-09 14:43 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Duplicate

There are many "We cannot get mail" issues.

One is #8157.

#3 - 2017-06-09 14:44 - Toshi MARUYAMA

- Priority changed from High to Normal